

Ron Tuell

From: Ron Tuell <rtuell@haverhillpolice.com>
Sent: Tuesday, July 23, 2019 08:51
To: detectives@haverhillpolice.com
Subject: FW: Video Request Maintenance Completed

FYI

From: Ring Neighbors Portal Team <noreply@ring.com>
Sent: Monday, July 22, 2019 20:33
To: rtuell@haverhillpolice.com
Subject: Video Request Maintenance Completed



We have successfully completed maintenance to the Neighbors Portal. The Video Request feature is back up and running. Thank you again for your patience.

Stay Safe,
The Ring Neighbors Portal Team



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Our mailing address is:

1523 26th Street

Santa Monica, CA 90404

Want to change how you receive these emails?

You can [update your preferences](#) or [unsubscribe from this list](#).

Ron Tuell

From: Ron Tuell <rtuell@haverhillpolice.com>
Sent: Monday, July 22, 2019 10:54
To: detectives@haverhillpolice.com
Subject: FW: Neighbors Portal Maintenance: Video Request

FYI

From: Ring Neighbors Portal Team <noreply@ring.com>
Sent: Friday, July 19, 2019 23:36
To: rtuell@haverhillpolice.com
Subject: Neighbors Portal Maintenance: Video Request



We want to make you aware that the Video Request feature is down for a bit of maintenance. We expect to have the Video Request feature back up and running by the middle of next week, at which point we'll update you via email. We appreciate your understanding and hope you have a good weekend.

Stay Safe,
The Ring Neighbors Portal Team



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Ron Tuell

From: Ron Tuell <rtuell@haverhillpolice.com>
Sent: Monday, June 17, 2019 12:37
To: Anthony Modestine
Subject: RE: Ring Follow Up

Waiting on my Capt.

From: Anthony Modestine <anthony.modestine@ring.com>
Sent: Friday, June 14, 2019 11:53
To: Ron Tuell <rtuell@haverhillpolice.com>
Subject: Re: Ring Follow Up

Hey Ron,

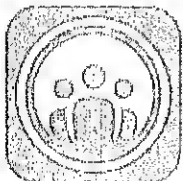
Just wanted to touch base before we head into the weekend. What does your chain of command think about the webinar re-training with the department?

Talk to you soon.

Anthony Modestine
Partner Success Associate
Anthony@ring.com

ring

1200 Atwater Dr Ste 225
Malvern, Pa 19355
www.ring.com



Download the [Neighbors App](#).
Join the new neighborhood watch.

On Tue, Jun 11, 2019 at 2:54 PM Anthony Modestine <anthony.modestine@ring.com> wrote:
About an hour.

Anthony Modestine

Partner Success Associate

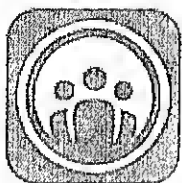
Anthony@ring.com



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On Tue, Jun 11, 2019 at 2:37 PM Ron Tuell <rtuell@haverhillpolice.com> wrote:

Anthony,

No worries and I am ok with few less things on my plate. How long are we talking for this training as I forgot to ask you this yesterday?

Ron T.

From: Anthony Modestine <anthony.modestine@ring.com>

Sent: Tuesday, June 11, 2019 09:17

To: Ronald Tuell <rtuell@haverhillpolice.com>

Subject: Ring Follow Up

Hi Ron,

Thanks again for reaching out yesterday. To bring this up to your chain of command there is a lot of information on this platform and the only way I truly believe this will be a successful platform for the department to use is if a good majority of officers receives the full in-depth training from myself.

This platform is very hands-on and needs to have a proactive approach to it to see good results. That being said, in the meeting, I will bring up the suggestion about designating people in the department being Commenters and Posters. The more your community sees your involvement, the more effective Portal features become when interacting with them. That means more neighbors voluntarily sharing videos/tips and opting to share videos when they receive a Video Request email.

I would not be doing the department any justice if only yourself received the training and no one else. This will obviously take the workload off your plate and allow you not to get bombarded with questions on how to use the Portal.

Thanks and I look forward to hearing back from you on this.

Anthony Modestine

Partner Success Associate
Anthony@ring.com

The Ring logo, featuring a small circle above the letter 'i' in 'ring'.

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Sent: Tuesday, June 11, 2019 14:37
To: Anthony Modestine
Subject: RE: Ring Follow Up

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From: Anthony Modestine <anthony.modestine@ring.com>
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To: Ronald Tuell <rtuell@haverhillpolice.com>
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Ron Tuell

From: Ron Tuell <rtuell@haverhillpolice.com>
Sent: Monday, June 10, 2019 09:33
To: everyone@haverhillpolice.com
Subject: RING Discount Code

To all:

I have received a few people asking about the RING discount code, below is the discount code for the Ring website (only works on website). This is the response that I received to the request for the code.

"The department promo code is NBHAVERHILL, in order for it to work you will need to enter in your department email address to be synced up.

Since our website now is already at your discounted rate the promo code will not be effective at this time."

Ron T.

Ron Tuell

From: Ron Tuell <rtuell@haverhillpolice.com>
Sent: Friday, June 7, 2019 11:35
To: anthony.modestine@ring.com
Subject: Accepted: Haverhill<>Ring Call
Attachments: calendar.ics

Ron Tuell

From: Ron Tuell <rtuell@haverhillpolice.com>
Sent: Thursday, June 6, 2019 15:45
To: anthony.modestine@ring.com
Subject: Accepted: Haverhill<>Ring Call
Attachments: calendar.ics

FIRST NAME	LAST NAME	ADDRESS	CITY	ST	ZIP	HOME PHONE	CEL PHONE2	EMAIL	INTERVIEW	EMAIL REC'D	ID	LETTER MAILED/EMAILED
Nicholas	Joel	18 Gaywood Circle	Methuen	MA	01844		(978) 204-3600	nictaturnmugvz@gmail.com				8/21/2019
David	Alexopoulos	23 Johnson Ave. Apt 1	Hampton	NH	03842		(603) 489-3680	caibai57@gmail.com				8/21/2019
Edzaida	Alvarez	P.O. Box 1204	Haverhill	MA	01831		(978) 321-1483	daw978@gmail.com				8/21/2019
Kimby	Brasier	95 Blaisdell St. Unit 3	Haverhill	MA	01832		(978) 476-3933	edacibolvaier@gmail.com				8/21/2019
Richard	Burton	55 Rosemont St.	Haverhill	MA	01830		(978) 771-9587	hannacab@gmail.com				8/21/2019
Jordan	Callahan	801 Broadway	Haverhill	MA	01832	(978) 372-1204	(978) 505-0454	icibatic@aol.com				8/21/2019
James	Callahan	2 Doves Circle	Woburn	MA	01801		(617) 605-4642	kdanecgiah@gmail.com				8/21/2019
Dyanarrah	Callier	298 Amesbury Rd.	Haverhill	MA	01830		(978) 376-6664	kdanecgiah@gmail.com				8/21/2019
Melissa	Fermin	18 Winthrop Ave.	Lawrence	MA	01843		(978) 390-7562	kdanecgiah@gmail.com				8/21/2019
Mariene	Gonzalez	11 Roseale Ave.	Haverhill	MA	01830		(978) 620-7276	kdanecgiah@gmail.com				8/21/2019
Down	Jacobsmeyer	615 River St.	Haverhill	MA	01832		(978) 973-8037	kdanecgiah@gmail.com				8/21/2019
Andrew	Jakubasz	142 Pleasant Valley St. 200303	Methuen	MA	01844		(617) 797-2198	kdanecgiah@gmail.com				8/21/2019
Jarge	Marinez	8 Carriage Hill Rd Unit 19	Amesbury	MA	01913		(617) 304-4427	kdanecgiah@gmail.com				8/21/2019
Diana	Marinez	51 Worcester St.	Methuen	MA	01844		(978) 902-3165	kdanecgiah@gmail.com				8/21/2019
Robert	McCauley	810th Ave. Apt #2	Haverhill	MA	01830	(978) 512-8575	(978) 960-9617	kdanecgiah@gmail.com				8/21/2019
Glenda	Medina	885 N. Broadway	Haverhill	MA	01832		(978) 361-7561	kdanecgiah@gmail.com				8/21/2019
Lynsey	Molloy	12 Federal St. Apt 2	Haverhill	MA	01832		(978) 574-7371	kdanecgiah@gmail.com				8/21/2019
Rensays	Montes	295 Willow Ave	Bradford	MA	01835	(978) 374-038	(978) 914-4989	kdanecgiah@gmail.com				8/21/2019
Jennifer	Morelle	17 Wesley St.	Lawrence	MA	01841		(978) 535-2194	kdanecgiah@gmail.com				8/21/2019
Cidney	Putylnkowski	274 N. Broadway	Haverhill	MA	01832		(781) 608-5740	kdanecgiah@gmail.com				8/21/2019
Jonathan	Shaffer	9 Old Amesbury Rd.	Kensington	NH	03833		(978) 891-0919	kdanecgiah@gmail.com				8/21/2019
Nicholas	Shaw	6 Valle St.	Merrimac	MA	01860		(603) 496-9372	kdanecgiah@gmail.com				8/21/2019
Tracy-Ann	Smith Markland	10 Cuncun St.	Haverhill	MA	01830		(617) 487-9965	kdanecgiah@gmail.com				8/21/2019
Tara	Sutton	52 Webster St.	Haverhill	MA	01830		(857) 334-5337	kdanecgiah@gmail.com				8/21/2019
Michael	Tambone	683 Walk Hill St.	Mattapan	MA	02126		(617) 605-1035	kdanecgiah@gmail.com				8/21/2019
Lum-Bih	Tashi	1106 Acorn Dr.	N. Andover	MA	01845		(978) 761-2269	kdanecgiah@gmail.com				8/21/2019
Emmanuel	Tickels	51 North Ave.	Haverhill	MA	01830		(978) 994-5143	kdanecgiah@gmail.com				8/21/2019
Matthew	Titus	314 North Avenue	Haverhill	MA	01830	(978) 374-4095	(781) 789-4951	kdanecgiah@gmail.com				8/21/2019
Carolyn	Walson	27 Broad St.	Graveland	MA	01834		(978) 930-2575	kdanecgiah@gmail.com				8/21/2019
Carlene	Weeks	1 Sunset Ave	Methuen	MA	01844			kdanecgiah@gmail.com				8/21/2019
		35 High St. 1st FL	Haverhill	MA	01832			kdanecgiah@gmail.com				8/21/2019

Ron Tuell

From: Ron Tuell <rtuell@haverhillpolice.com>
Sent: Thursday, November 29, 2018 13:52
To: Brad Wentlandt
Subject: RE: Scheduling In-Person Meeting

Brad,

Can you just give me a heads up when email goes out if possible? This way I can relay to Chief so does not get misplaced.

Thanks,
Ron T.

From: Brad Wentlandt <bradley.wentlandt@ring.com>
Sent: Thursday, November 29, 2018 10:54
To: Ron Tuell <rtuell@haverhillpolice.com>
Subject: Re: Scheduling In-Person Meeting

Just need his email

Sent from my iPhone

On Nov 29, 2018, at 10:50 AM, Ron Tuell <rtuell@haverhillpolice.com> wrote:

Bradley

Just want to check Chief is good with doorbell so that I can let him know.

Thanks
Ron T.

Pardon any grammar or misspellings using voice to text.

On Mon, Nov 26, 2018 at 2:32 PM -0500, "Bradley Wentlandt" <bradley.wentlandt@ring.com> wrote:

Regarding the free doorbell, to get the email you had to have RSVP'd for the event.

What does the chief want. I'll sent it.

On Mon, Nov 26, 2018 at 12:34 PM Ron Tuell <rtuell@haverhillpolice.com> wrote:

Let me check with my Capt and get back to you today.

From: Bradley Wentlandt <bradley.wentlandt@ring.com>
Sent: Monday, November 26, 2018 12:08

To: rtuell@haverhillpolice.com

Subject: Re: Scheduling In-Person Meeting

Could we do the morning of the 5th (next Wednesday?).

On Mon, Nov 26, 2018 at 8:10 AM Ron Tuell <rtuell@haverhillpolice.com> wrote:

Brad,

Sorry saw the message and totally slipped my mind. What does your December look like? Also I have a question for you at the IACP the Deputy and the Chief signed up to go to the party with Shaq. But I guess the lines were really long and so the Deputy got an email for a free Ring Doorbell, only the Chief did not get his, was wondering if you knew of why only one did and not the other?

Thank in advance and look forward to speaking with you,

Ron T.

Ron Tuell

IT Director / Crime Analyst

Haverhill Police Department

40 Bailey Blvd.

Haverhill, MA 01830

P:978-373-1212 ext:1576

F:978-373-3981

From: Bradley Wentlandt <bradley.wentlandt@ring.com>

Sent: Friday, November 9, 2018 22:41

To: rtuell@haverhillpolice.com

Subject: Re: Scheduling In-Person Meeting

Hi Ron,

Do you think we could set something up for the morning of Tuesday, November 20th? I'm going to be in the Boston area that day.

Brad Wentlandt

Law Enforcement Liaison/Territory Manager



1523 26th St

Santa Monica, CA 90404

414-940-1676

bradley.wentlandt@ring.com

LAPD Crime Study: Ring Partners with LAPD to Reduce Crime in Wilshire Park

Shark Tank: Shark Tank's Biggest Company (password: ring)

LA Times: Ring modernized the doorbell, then went to war against crime

USA Today: Police say crime drops with video doorbell

On Oct 25, 2018, at 5:20 PM, Steve Sebestyen <steve.sebestyen@ring.com> wrote:

Ron - I want to introduce you to Brad Wentlandt, our most recent and first former law enforcement hire. Brad has over 30 years of experience and is tasked with helping build our law enforcement relationships across the eastern seaboard. Brad will be reaching out to you to schedule a meeting and hopefully coordinate a number of the agencies nearby as you and I discussed.

Depending on the timing, I may attend; however, you are in great hands with Brad!!

Thanks and stay safe,

Steve Sebestyen

VP of Business Development and Public Safety Evangelist

IACP Member 2144486



1523 26th St

Santa Monica, CA 90404

ss@ring.com

www.linkedin.com/in/stevesebestyen

www.twitter.com/in/stevesebestyen

Mobile: (203) 604-6963

As seen on:

LAPD Crime Study: Ring Partners with LAPD to Reduce Crime in Wilshire Park

Cape Coral PD partners with Ring to crack down on crime

Orlando Police to use Ring doorbell security systems to fight crime

Hollywood Police Joins Forces With Neighborhood Watch App

Tampa Police Credit App For Helping Catch Serial Porch Pirate

USA Today: Police say crime drops with video doorbell

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Brad Wentlandt

Law Enforcement Liaison/Territory Manager

The Ring logo, featuring the word "ring" in a lowercase, sans-serif font. A small registered trademark symbol (®) is positioned above the letter "i".

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Ron Tuell

From: Ron Tuell <rtuell@haverhillpolice.com>
Sent: Thursday, December 6, 2018 15:37
To: Bradley Wentlandt
Subject: RE: Ring Follow Up and Next Steps
Attachments: DOC120618.pdf

Brad,

Signed MOU.

Thanks,
Ron T.

From: Bradley Wentlandt <bradley.wentlandt@ring.com>
Sent: Wednesday, December 5, 2018 23:04
To: Ron Tuell <rtuell@haverhillpolice.com>
Subject: Ring Follow Up and Next Steps

Ron,

Thanks so much for your time today and for getting the command staff together for the presentation. A copy of the MOU is attached. Please have the chief review and let me know next steps (does it require council/commission vote?)

To recap (some talking points):

The Neighbors by Ring app, is a free smartphone app that allows neighbors to participate in a digital neighborhood watch:

- upload crime and safety related videos from any platform (does not have to be Ring video)
- comment on posts from Neighbors app users
- does not require any purchase - does not require that the citizen own a Ring device

The Ring Law Enforcement Portal, is a free service for law enforcement that provides:

- access to the videos and crime/safety related posts on the Neighbors app
- ability to post geographically specific, hyper-local alerts to Ring owners and users of the app
- a map of Ring devices in your community (exact locations obscured for privacy)
- ability to request videos directly from Ring users.
- management of videos shared by users.

Ring will donate devices to the department and provide ongoing support through donation, device subsidies and community engagement.

Brad

Brad Wentlandt
Law Enforcement Liaison/Territory Manager



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Ron Tuell

From: Ron Tuell <rtuell@haverhillpolice.com>
Sent: Wednesday, December 5, 2018 16:53
To: Bradley Wentlandt
Subject: RE: Test Units

Ok Thanks

From: Bradley Wentlandt <bradley.wentlandt@ring.com>
Sent: Wednesday, December 5, 2018 15:54
To: Ron Tuell <rtuell@haverhillpolice.com>; Sdoherty@haverhillpolice.com
Subject: Test Units

Just because it was easier for me ;)

I shipped TWO units to Ron. One for you and one for Steve.

Brad

--
Brad Wentlandt
Law Enforcement Liaison/Territory Manager



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bradley.wentlandt@ring.com

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Ron - I want to introduce you to Brad Wentlandt, our most recent and first former law enforcement hire. Brad has over 30 years of experience and is tasked with helping build our law enforcement relationships across the eastern seaboard. Brad will be reaching out to you to schedule a meeting and hopefully coordinate a number of the agencies nearby as you and I discussed.

Depending on the timing, I may attend; however, you are in great hands with Brad!!

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Thanks and stay safe,

Steve Sebestyen

VP of Business Development and Public Safety Evangelist

IACP Member 2144486

The Ring logo, consisting of the word "ring" in a lowercase, sans-serif font. The letter "i" has a small dot above it.

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ss@ring.com

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Ron Tuell

From: Ron Tuell <rtuell@haverhillpolice.com>
Sent: Wednesday, November 28, 2018 13:00
To: Bradley Wentlandt
Subject: Ring Meeting
Attachments: calendar.ics

Ron Tuell

From: Ron Tuell <rtuell@haverhillpolice.com>
Sent: Wednesday, November 28, 2018 12:58
To: 8radley Wentlandt
Subject: RE: Scheduling In-Person Meeting

Yes we are see you then.

From: Bradley Wentlandt <bradley.wentlandt@ring.com>
Sent: Wednesday, November 28, 2018 12:15
To: Ron Tuell <rtuell@haverhillpolice.com>
Subject: Re: Scheduling In-Person Meeting

Are we good for the fifth at 9 AM?

On Mon, Nov 26, 2018 at 2:48 PM 8radley Wentlandt <bradley.wentlandt@ring.com> wrote:
10-4

On Mon, Nov 26, 2018 at 2:47 PM Ron Tuell <rtuell@haverhillpolice.com> wrote:

Brad,

He and the Deputy both RSVP, the Battery option would be the choice. As far as the 5th let's go with it, as Capt will pop in if he can.

Thanks,

Ron T.

From: Bradley Wentlandt <bradley.wentlandt@ring.com>
Sent: Monday, November 26, 2018 14:34
To: rtuell@haverhillpolice.com
Subject: Re: Scheduling In-Person Meeting

Regarding the free doorbell, to get the email you had to have RSVP'd for the event.

What does the chief want. I'll sent it.

On Mon, Nov 26, 2018 at 12:34 PM Ron Tuell <rtuell@haverhillpolice.com> wrote:

Let me check with my Capt and get back to you today.

From: Bradley Wentlandt <bradley.wentlandt@ring.com>
Sent: Monday, November 26, 2018 12:08
To: rtuell@haverhillpolice.com
Subject: Re: Scheduling In-Person Meeting

Could we do the morning of the 5th (next Wednesday?).

On Mon, Nov 26, 2018 at 8:10 AM Ron Tuell <rtuell@haverhillpolice.com> wrote:

Brad,

Sorry saw the message and totally slipped my mind. What does your December look like? Also I have a question for you at the IACP the Deputy and the Chief signed up to go to the party with Shaq. But I guess the lines were really long and so the Deputy got an email for a free Ring Doorbell, only the Chief did not get his, was wondering if you knew of why only one did and not the other?

Thank in advance and look forward to speaking with you,

Ron T.

Ron Tuell

IT Director / Crime Analyst

Haverhill Police Department

40 Bailey Blvd.

Haverhill, MA 01830

P:978-373-1212 ext:1576

F:978-373-3981

From: Bradley Wentlandt <bradley.wentlandt@ring.com>
Sent: Friday, November 9, 2018 22:41
To: rtuell@haverhillpolice.com
Subject: Re: Scheduling In-Person Meeting

Hi Ron,

Do you think we could set something up for the morning of Tuesday, November 20th? I'm going to be in the Boston area that day.

Brad Wentlandt
Law Enforcement Liaison/Territory Manager



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Depending on the timing, I may attend; however, you are in great hands with Brad!!

Thanks and stay safe,

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Brad Wentlandt

Law Enforcement Liaison/Territory Manager

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Ron Tuell

From: Ron Tuell <rtuell@haverhillpolice.com>
Sent: Monday, November 26, 2018 14:45
To: Bradley Wentlandt
Subject: RE: Scheduling In-Person Meeting

Brad,

He and the Deputy both RSVP, the Battery option would be the choice. As far as the 5th let's go with it, as Capt will pop in if he can.

Thanks,
Ron T.

From: Bradley Wentlandt <bradley.wentlandt@ring.com>
Sent: Monday, November 26, 2018 14:34
To: rtuell@haverhillpolice.com
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What does the chief want. I'll sent it.

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From: Bradley Wentlandt <bradley.wentlandt@ring.com>

Sent: Friday, November 9, 2018 22:41

To: rtuell@haverhillpolice.com

Subject: Re: Scheduling In-Person Meeting

Hi Ron,

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From: Ron Tuell <rtuell@haverhillpolice.com>
Sent: Monday, November 26, 2018 12:32
To: Bradley Wentlandt
Subject: RE: Scheduling In-Person Meeting

Let me check with my Capt and get back to you today.

From: Bradley Wentlandt <bradley.wentlandt@ring.com>
Sent: Monday, November 26, 2018 12:08
To: rtuell@haverhillpolice.com
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Ron Tuell

From: Ron Tuell <rtuell@haverhillpolice.com>
Sent: Monday, November 26, 2018 08:10
To: Bradley Wentlandt
Subject: RE: Scheduling In-Person Meeting

Brad,

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From: Bradley Wentlandt <bradley.wentlandt@ring.com>
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To: rtuell@haverhillpolice.com
Subject: Re: Scheduling In-Person Meeting

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Brad Wentlandt
Law Enforcement Liaison/Territory Manager

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Tampa Police Credit App For Helping Catch Serial Porch Pirate

USA Today: Police say crime drops with video doorbell

Ron Tuell

From: Ron Tuell <rtuell@haverhillpolice.com>
Sent: Thursday, December 13, 2018 14:11
To: Bradley Wentlandt; sdoherty@haverhillpolice.com; ahaugh@haverhillpolice.com; rpistone@haverhillpolice.com
Subject: RE: Pre-Onboarding Call

Brad,

Monday is good, just let me know what conference line to call in on.

Ron T.

From: Bradley Wentlandt <bradley.wentlandt@ring.com>
Sent: Wednesday, December 12, 2018 18:40
To: Ron Tuell <rtuell@haverhillpolice.com>; sdoherty@haverhillpolice.com; ahaugh@haverhillpolice.com; rpistone@haverhillpolice.com
Subject: Re: Pre-Onboarding Call

Hey Haverhill Team!

I'm tentatively holding Monday at Noon on my calendar for a pre-onboarding conference call. If we can get the call in on Monday we could potentially do your onboarding as early as January 7. The call will be less than 30 minutes.

Brad

On Tue, Dec 11, 2018 at 6:25 PM Bradley Wentlandt <bradley.wentlandt@ring.com> wrote:

How about Monday at noon? The key stakeholders will need to be on the call. No more than 30 minutes.

--

Brad Wentlandt
Law Enforcement Liaison/Territory Manager

ring

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USA Today: [Police say crime drops with video doorbell](#)

Ron Tuell

From: Ron Tuell <rtuell@haverhillpolice.com>
Sent: Thursday, December 13, 2018 14:28
To: bradley.wentlandt@ring.com
Subject: Accepted: Ring & Haverhill MA Pre-Onboarding Call
Attachments: calendar.ics

Ron Tuell

From: Ron Tuell <rtuell@haverhillpolice.com>
Sent: Wednesday, April 17, 2019 14:23
To: Captain Robert Pistone
Subject: RE: FINAL RELEASE_Haverhill PD Joins Neighbors by Ring.pdf

All set

From: Captain Robert Pistone <rpistone@haverhillpolice.com>
Sent: Wednesday, April 17, 2019 14:14
To: Ron Tuell <rtuell@haverhillpolice.com>
Subject: FINAL RELEASE_Haverhill PD Joins Neighbors by Ring.pdf

Ron,

Please post this to facebook.

Thanks,

B

Ron Tuell

From: Ron Tuell <rtuell@haverhillpolice.com>
Sent: Thursday, December 13, 2018 14:18
To: Captain Robert Pistone
Subject: RE: Pre-Onboarding Call

Ok we will just call in from the conference room at noon.

From: Captain Robert Pistone <rpistone@haverhillpolice.com>
Sent: Wednesday, December 12, 2018 10:45
To: Ron Tuell <rtuell@haverhillpolice.com>
Subject: RE: Pre-Onboarding Call

Works for me

From: Ron Tuell [<mailto:rtuell@haverhillpolice.com>]
Sent: Wednesday, December 12, 2018 9:44 AM
To: Robert Pistone; Captain Stephen J. Doherty
Cc: Deputy Chief Anthony L. Haugh
Subject: FW: Pre-Onboarding Call

Does this work for everyone?

Ron T.

From: Bradley Wentlandt <bradley.wentlandt@ring.com>
Sent: Tuesday, December 11, 2018 18:26
To: Ron Tuell <rtuell@haverhillpolice.com>
Subject: Pre-Onboarding Call

How about Monday at noon? The key stakeholders will need to be on the call. No more than 30 minutes.

--

Brad Wentlandt
Law Enforcement Liaison/Territory Manager



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Ron Tuell

From: Ron Tuell <rtuell@haverhillpolice.com>
Sent: Friday, March 22, 2019 13:22
To: Captain Stephen J. Doherty ; Robert Pistone
Cc: Deputy Chief Anthony L. Haugh
Subject: FW: Checking In

To all:

Update from Ring.

Ron T.

From: Dylan Judson <dylan.judson@ring.com>
Sent: Friday, March 22, 2019 13:05
To: Ron Tuell <rtuell@haverhillpolice.com>
Subject: Re: Checking In

Hello Ron,

I was speaking with Morgan our Pr director and she had mentioned that she is in the process of finalizing the drafts for the press release. She mentioned they should be able to have everything finalized for an announcement next week. I will keep you posted.

Thank you for reaching out.

On Fri, Mar 22, 2019 at 8:57 AM Ron Tuell <rtuell@haverhillpolice.com> wrote:

Dylan,

Have not heard anything in awhile so was checking in to make sure you have everything from us.

Thanks,

Ron T,

Ron Tuell

IT Director / Crime Analyst

Haverhill Police Department

40 Bailey Blvd.

Haverhill, MA 01830

P:978-373-1212 ext:1576

F:978-373-3981

--

Dylan Judson
Partner Success Manager



1523 26th St
Santa Monica, CA 90404

Dylan.Judson@ring.com
Cell: (339) 225 0990

[Ring Neighbors Portal Resources](#)

[Ring Partners with LAPD to Reduce Crime in Wilshire Park](#)

[Cape Coral PD partners with Ring to crack down on crime](#)

[Orlando Police to use Ring doorbell security systems to fight crime](#)

Ron Tuell

From: Ron Tuell <rtuell@haverhillpolice.com>
Sent: Monday, January 14, 2019 12:23
To: Deputy Anthony Haugh; Capt. Robert Pistone; Captain Stephen J. Doherty
Subject: RE: Ring Account Manager Follow Up

To all:

Patrol Areas have been sent to them in a format they needed, this was done tale end of December.

Ron T.

From: Deputy Anthony Haugh <ahaugh@haverhillpolice.com>
Sent: Monday, January 14, 2019 11:55
To: Capt. Robert Pistone <rpistone@haverhillpolice.com>; Captain Stephen J. Doherty <sdoherthy@haverhillpolice.com>
Cc: Ron Tuell <rtuell@haverhillpolice.com>
Subject: FW: Ring Account Manager Follow Up

Are we making progress with this?

Deputy Haugh

From: Dylan Judson [<mailto:dylan.judson@ring.com>]
Sent: Friday, January 11, 2019 4:32 PM
To: Ron Tuell <rtuell@haverhillpolice.com>; sdoherthy@haverhillpolice.com; ahaugh@haverhillpolice.com; rpistone@haverhillpolice.com
Cc: Morgan Culbertson <morgan.culbertson@ring.com>
Subject: Re: Ring Account Manager Follow Up

Hello Everyone,

I just wanted to circle back prior to next week just a few last things for onboarding. I will be sending out a link later that will have the invitation for the remote onboarding. It will be in webinar format and will be very interactive so feel free to ask any questions that pop up.

I also wanted to make sure that the announcement of the partnership was going on with Morgan our pr specialist. I have ccd her on the email.

Last but not least I still need a list of the portal users that you would like to have access to the account prior to the portal going live next week. The email above should have necessary attachment with the excel sheet with requested information.

Please let me know if you have any questions

Dylan

On Mon, Dec 17, 2018 at 6:15 PM Dylan Judson <dylan.judson@ring.com> wrote:

| Hello Everyone,

Thanks for hopping on with us earlier!

After going through my schedule I have concluded that a remote on boarding would be the best and quickest option for you. We are going to setup a webinar training and it will be interactive so any questions during the process we can make sure to answer.

Recap below as promised:

1. Onboarding

a) Potential Remote On boarding Date: Wednesday 16th*

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3. Miscellaneous

a) **Seed Units** - We'll send 10 cameras to your attention and follow up with a shipping confirmation when I have it.

Let me know if I forgot anything!

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Dylan Judson
Account Manager



1523 26th St
Santa Monica, CA 90404

Dylan.Judson@ring.com
Cell: (339) 225 0990

[Ring Partners with LAPD to Reduce Crime in Wilshire Park](#)
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Ron Tuell

From: Ron Tuell <rtuell@haverhillpolice.com>
Sent: Monday, December 10, 2018 07:59
To: Deputy Chief Anthony L. Haugh
Subject: FW: Ring Follow Up and Next Steps

Things we need to think about.

From: Bradley Wentlandt <bradley.wentlandt@ring.com>
Sent: Thursday, December 6, 2018 16:52
To: rtuell@haverhillpolice.com
Subject: Re: Ring Follow Up and Next Steps

Couple things to think about over the next few days. We need to identify who is going to handle the various aspects of the portal roll out.

1. Partnership POC - main point of contact(s) for the Ring partnership YOU?
2. Press/Media Coordinator - typically the PIO who would work with Morgan from our team to coordinate the initial partnership announcement and ongoing PR moving forward. STEVE?
3. Social Media Coordinator - person(s) in the department who manages comments on Facebook, Twitter, NextDoor, etc (if different from #2) ???
4. Investigative Coordinator - your resident expert when the department wants to send a video request. This person will be trained on best practices for ensuring the maximum participation and sharing of video. RON?
5. Community Relations Coordinator - person who oversees the team that interfaces with the community at events, HOA meetings, Neighborhood Watch meetings, etc. ???

Let me know your thoughts.

Brad

On Thu, Dec 6, 2018 at 4:34 PM Bradley Wentlandt <bradley.wentlandt@ring.com> wrote:

This is great Ron!

I'll forward to our legal for signature then we'll set up an onboarding schedule.

Brad

On Thu, Dec 6, 2018 at 3:39 PM Ron Tuell <rtuell@haverhillpolice.com> wrote:

Brad,

Signed MOU.

Thanks,

Ron T.

From: Bradley Wentlandt <bradley.wentlandt@ring.com>
Sent: Wednesday, December 5, 2018 23:04
To: Ron Tuell <rtuell@haverhillpolice.com>
Subject: Ring Follow Up and Next Steps

Ron,

Thanks so much for your time today and for getting the command staff together for the presentation. A copy of the MOU is attached. Please have the chief review and let me know next steps (does it require council/commission vote?)


To recap (some talking points):

The Neighbors by Ring app, is a free smartphone app that allows neighbors to participate in a digital neighborhood watch:

- upload crime and safety related videos from any platform (does not have to be Ring video)
- comment on posts from Neighbors app users
- does not require any purchase - does not require that the citizen own a Ring device

The Ring Law Enforcement Portal, is a free service for law enforcement that provides:

- access to the videos and crime/safety related posts on the Neighbors app
- ability to post geographically specific, hyper-local alerts to Ring owners and users of the app
- a map of Ring devices in your community (exact locations obscured for privacy)
- ability to request videos directly from Ring users.
- management of videos shared by users.

Ring will donate devices to the department and provide ongoing support through donation, device subsidies and community engagement. 

Brad

Brad Wentlandt

Law Enforcement Liaison/Territory Manager



1523 26th St

Santa Monica, CA 90404

414-940-1676

bw@ring.com

LAPD Crime Study: [Ring Partners with LAPD to Reduce Crime in Wilshire Park](#)

Shark Tank: [Shark Tank's Biggest Company](#) (password: ring)

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Ron Tuell

From: Ron Tuell <rtuell@haverhillpolice.com>
Sent: Thursday, April 25, 2019 10:48
To: Dylan Judson
Subject: Video Requests

Dylan,

I logged into my Ring portal and see that I am unable to request video as I am only a user. Is it possible to have more than one person that can request videos (admin)? If so can my level be changed so that I am able to request on behalf of the HPD.

Thanks in advance,
Ron T.

Ron Tuell

IT Director / Crime Analyst
Haverhill Police Department
40 Bailey Blvd.
Haverhill, MA 01830
P:978-373-1212 ext:1576
F:978-373-3981

Ron Tuell

From: Ron Tuell <rtuell@haverhillpolice.com>
Sent: Friday, March 22, 2019 11:57
To: Dylan Judson
Subject: Checking In

Dylan,

Have not heard anything in awhile so was checking in to make sure you have everything from us.

Thanks,
Ron T,

Ron Tuell

IT Director / Crime Analyst
Haverhill Police Department
40 Bailey Blvd.
Haverhill, MA 01830
P:978-373-1212 ext:1576
F:978-373-3981

Ron Tuell

From: Ron Tuell <rtuell@haverhillpolice.com>
Sent: Tuesday, January 29, 2019 08:20
To: Dylan Judson
Subject: RE: Ring Account Manager Follow Up

I have mentioned it and was told he will get on it

From: Dylan Judson <dylan.judson@ring.com>
Sent: Monday, January 28, 2019 19:19
To: Ron Tuell <rtuell@haverhillpolice.com>
Subject: Re: Ring Account Manager Follow Up

Hi Ron,

Just circling back to see if you had any luck with Captain Doherty.

Best,

Dylan Judson

On Fri, Jan 25, 2019 at 11:34 AM Dylan Judson <dylan.judson@ring.com> wrote:

Thank you!

On Fri, Jan 25, 2019 at 11:33 AM Ron Tuell <rtuell@haverhillpolice.com> wrote:

I will follow up with him.

From: Dylan Judson <dylan.judson@ring.com>
Sent: Friday, January 25, 2019 13:44
To: Ron Tuell <rtuell@haverhillpolice.com>
Subject: Re: Ring Account Manager Follow Up

Hello Ron,

I wanted to reach out again as I have reached out to Captain Doherty with the press materials so we can take the portal live. Until the press release goes out the portal is effectively in demo mode. Would you please reach out to him at your convenience to make sure he received our emails.

Thank you so much for all of your help.

Dylan Judson

On Wed, Jan 16, 2019 at 10:57 AM Dylan Judson <dylan.judson@ring.com> wrote:

Hey Ron,

I just want to make sure the correct link is working for you to login to the meeting I have setup for the screen share.

<https://www.uberconference.com/dylanjudson>

On Wed, Jan 16, 2019 at 9:24 AM Dylan Judson <dylan.judson@ring.com> wrote:

I have sent you this user guide for the presentation as well so people can follow along.

On Wed, Jan 16, 2019 at 8:42 AM Ron Tuell <rtuell@haverhillpolice.com> wrote:

Dylan,

Portal Spreadsheet.

PIO – Capt. Steve Doherty – 978-722-1549 – sdoherty@Haverhillpolice.com

Ron T.

From: Dylan Judson <dylan.judson@ring.com>

Sent: Friday, January 11, 2019 16:32

To: Ron Tuell <rtuell@haverhillpolice.com>; sdoherty@haverhillpolice.com; ahaugh@haverhillpolice.com; rpistone@haverhillpolice.com

Cc: Morgan Culbertson <morgan.culbertson@ring.com>

Subject: Re: Ring Account Manager Follow Up

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I also wanted to make sure that the announcement of the partnership was going on with Morgan our pr specialist. I have ccd her on the email.

Last but not least I still need a list of the portal users that you would like to have access to the account prior to the portal going live next week. The email above should have necessary attachment with the excel sheet with requested information.

Please let me know if you have any questions

Dylan

On Mon, Dec 17, 2018 at 6:15 PM Dylan Judson <dylan.judson@ring.com> wrote:

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a) Seed Units - We'll send 10 cameras to your attention and follow up with a shipping confirmation when I have it.

Let me know if I forgot anything!

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Dylan Judson

Account Manager

The Ring logo, featuring the word "ring" in a lowercase, sans-serif font with a small registered trademark symbol (®) to the upper right of the letter "i".

1523 26th St

Santa Monica, CA 90404

Dylan.Judson@ring.com

Cell: (339) 225 0990

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Ron Tuell

From: Ron Tuell <rtuell@haverhillpolice.com>
Sent: Wednesday, January 16, 2019 11:42
To: Dylan Judson
Subject: RE: Ring Account Manager Follow Up
Attachments: Ring Portal.xlsx

Dylan,

Portal Spreadsheet.

PIO – Capt. Steve Doherty – 978-722-1549 – sdoherty@Haverhillpolice.com

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Ron Tuell

From: Ron Tuell <rtuell@haverhillpolice.com>
Sent: Thursday, December 27, 2018 22:27
To: Dylan Judson
Cc: sdoherty@haverhillpolice.com; ahaugh@haverhillpolice.com; rpistone@haverhillpolice.com; Bradley Wentlandt; Morgan Culbertson
Subject: RE: Ring Account Manager Follow Up
Attachments: HPD_Patrol_Routes.zip

Dylan,

These are from our internal GIS system.

Ron T.

From: Dylan Judson <dylan.judson@ring.com>
Sent: Tuesday, December 18, 2018 15:26
To: Ron Tuell <rtuell@haverhillpolice.com>
Cc: sdoherty@haverhillpolice.com; ahaugh@haverhillpolice.com; rpistone@haverhillpolice.com; Bradley Wentlandt <bradley.wentlandt@ring.com>; Morgan Culbertson <morgan.culbertson@ring.com>
Subject: Re: Ring Account Manager Follow Up

Hey Ron,

Directly from our team we need the actual shapefiles instead of just the pictures. Usually this comes in a zipped folder with all the shapefile components in it.

Thank you,

Dylan

On Tue, Dec 18, 2018 at 5:29 AM Ron Tuell <rtuell@haverhillpolice.com> wrote:

Dylan,

Will the attach work for your shape files or do you need a different format?

Sincerely,

Ron T.

Ron Tuell

IT Director / Crime Analyst

Haverhill Police Department

40 Bailey Blvd.

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Recommended schedule below:

Session 1 @ 02:00pm - Command Staff, PIO, Existing social media users, community outreach team etc. (90 minutes)

(Potential Session 2) @ 4:30pm - Attendees: RTCC, CID, analysts, general, etc.

(90 minutes)

b) Scheduling - Once confirmed, please send out a calendar invite to the team and copy myself + Morgan. Below is some messaging for sending out calendar invites--feel free to adapt as you see fit:

"Team,

We will be partnering with home-security company Ring.com, to utilize a platform they've created specifically for law enforcement called the "Neighbors Portal". [Here's a quick video](#) explaining how it works.

The Neighbors Portal will allow us to post and comment directly to the Neighbors App, send out real-time crime and safety alerts, and request footage from Ring users for investigative purposes.

*Ring will be joining us on [Date] to train our department on the tool so please keep an eye out for a calendar invite. If you're able to make it, **please accept the invite** so we can get an accurate headcount for training materials."*

2. Portal Requirements

a) Beats map - Please send us a map of your different beats/patrol areas so I can create alert zones for your users. This can be in any format, including PDF, as long as each beat/zone is clearly labeled.

b) Account Provisioning - Attached is an Excel doc outlining the data points needed to provision users. Please add everyone you sent an invite to (that would potentially need an account) and send it back our way before the scheduled onboarding. Accounts will not be provisioned until after the onboarding. Please let us know if you have any questions on this.

c) Browser Access Testing - Once portal has been created, we will send you an invite to test your access on Google Chrome, Firefox or Edge.

3. Miscellaneous

a) Seed Units - We'll send 10 cameras to your attention and follow up with a shipping confirmation when I have it.

Let me know if I forgot anything!

--

Dylan Judson

Account Manager



1523 26th St

Santa Monica, CA 90404

Dylan.Judson@ring.com

Cell: (339) 225 0990

Ring Partners with LAPD to Reduce Crime in Wilshire Park

Cape Coral PD partners with Ring to crack down on crime

Orlando Police to use Ring doorbell security systems to fight crime

--

Dylan Judson
Account Manager



1523 26th St
Santa Monica, CA 90404

Dylan.Judson@ring.com
Cell: (339) 225 0990

Ring Partners with LAPD to Reduce Crime in Wilshire Park

Cape Coral PD partners with Ring to crack down on crime

Orlando Police to use Ring doorbell security systems to fight crime

Ron Tuell

From: Ron Tuell <rtuell@haverhillpolice.com>
Sent: Tuesday, December 18, 2018 08:27
To: Dylan Judson; sdoherty@haverhillpolice.com; ahaugh@haverhillpolice.com; rpistone@haverhillpolice.com
Cc: Bradley Wentlandt; Morgan Culbertson
Subject: RE: Ring Account Manager Follow Up
Attachments: City.png; Car 2.png; Car 4.png; Car 5.png; Car 6.png; Car 8.png; Car 9.png; Car 18.png

Dylan,

Will the attach work for your shape files or do you need a different format?

Sincerely,
Ron T.

Ron Tuell

IT Director / Crime Analyst
Haverhill Police Department
40 Bailey Blvd.
Haverhill, MA 01830
P:978-373-1212 ext:1576
F:978-373-3981

From: Dylan Judson <dylan.judson@ring.com>
Sent: Monday, December 17, 2018 21:15
To: rtuell@haverhillpolice.com; sdoherty@haverhillpolice.com; ahaugh@haverhillpolice.com; rpistone@haverhillpolice.com
Cc: Bradley Wentlandt <bradley.wentlandt@ring.com>; Morgan Culbertson <morgan.culbertson@ring.com>
Subject: Ring Account Manager Follow Up

Hello Everyone,

Thanks for hopping on with us earlier!

After going through my schedule I have concluded that a remote on boarding would be the best and quickest option for you. We are going to setup a webinar training and it will be interactive so any questions during the process we can make sure to answer.

Recap below as promised:

1. Onboarding

a) **Potential Remote On boarding Date: Wednesday 16th***

Recommended schedule below:

Session 1 @ 02:00pm - Command Staff, PIO, Existing social media users, community outreach team etc. (90 minutes)

(Potential Session 2) @ 4:30pm - Attendees: RTCC, CID, analysts, general, etc. (90 minutes)

b) Scheduling - Once confirmed, please send out a calendar invite to the team and copy myself + Morgan. Below is some messaging for sending out calendar invites--feel free to adapt as you see fit:

"Team,

We will be partnering with home-security company Ring.com, to utilize a platform they've created specifically for law enforcement called the "Neighbors Portal". [Here's a quick video explaining how it works.](#)

The Neighbors Portal will allow us to post and comment directly to the Neighbors App, send out real-time crime and safety alerts, and request footage from Ring users for investigative purposes.

*Ring will be joining us on [Date] to train our department on the tool so please keep an eye out for a calendar invite. If you're able to make it, **please accept the invite** so we can get an accurate headcount for training materials."*

2. Portal Requirements

a) Beats map - Please send us a map of your different beats/patrol areas so I can create alert zones for your users. This can be in any format, including PDF, as long as each beat/zone is clearly labeled.

b) Account Provisioning - Attached is an Excel doc outlining the data points needed to provision users. Please add everyone you sent an invite to (that would potentially need an account) and send it back our way before the scheduled onboarding. Accounts will not be provisioned until after the onboarding. Please let us know if you have any questions on this.

c) Browser Access Testing - Once portal has been created, we will send you an invite to test your access on Google Chrome, Firefox or Edge.

3. Miscellaneous

a) Seed Units - We'll send 10 cameras to your attention and follow up with a shipping confirmation when I have it.

Let me know if I forgot anything!

--

Dylan Judson
Account Manager



1523 26th St
Santa Monica, CA 90404

Dylan.Judson@ring.com
Cell: (339) 225 0990

[Ring Partners with LAPD to Reduce Crime in Wilshire Park](#)

[Cape Coral PD partners with Ring to crack down on crime](#)

[Orlando Police to use Ring doorbell security systems to fight crime](#)

Ron Tuell

From: Ron Tuell <rtuell@haverhillpolice.com>
Sent: Friday, August 24, 2018 11:13
To: Everyone Mailing List
Subject: Discount code for Ring devices

To all:

Below is the information need to be able to obtain a discount on Ring products. To obtain this discount you must purchase from ring.com. Make sure to follow the instructions below as you must use your work email to obtain the discount.

Sincerely,
Ron T.

Hi Ron,

Hope you day has being going well. Below I've attached our Ring Loves Law Enforcement Discount. Along with it are some instructions but if you have any questions please let me know. I'm always happy to help.

Summary

- Everyone in your agency will get a discount for \$50 off per device
- You must purchase the device from Ring using your specific work email address — @haverhillpolice.com
- The promotional offer is only available while supplies last.
- Here's your code! **nbhaverhill**

Use the link ring.com.

By using the promo code: **nbhaverhill** you and your law enforcement colleagues can get \$50 off Ring Video Doorbell 2, Video Doorbell Pro, Video Doorbell Elite, Security Cams, and Ring Alarm.

Best,
Will Thorson

Ron Tuell

From: Ron Tuell <rtuell@haverhillpolice.com>
Sent: Wednesday, December 5, 2018 10:45
To: Everyone Mailing List (Everyone@haverhillpolice.com)
Subject: FW: Discount code for Ring devices

To all:

Below is the code to receive a discount on Ring Video products, there are also flyers in the break room. You need to follow the directions **within this** email to receive the discount.

Ron T.

From: Ron Tuell <rtuell@haverhillpolice.com>
Sent: Friday, August 24, 2018 11:13
To: Everyone Mailing List <Everyone@haverhillpolice.com>
Subject: Discount code for Ring devices

To all:

Below is the information need to be able to obtain a discount on Ring products. To obtain this discount you must purchase from ring.com. Make sure to follow the instructions below as you must use your work email to obtain the discount.

Sincerely,
Ron T.

Hi Ron,

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Summary

- Everyone in your agency will get a discount for \$50 off per device
- You must purchase the device from Ring using your specific work email address — **@haverhillpolice.com**
- The promotional offer is only available while supplies last.
- Here's your code! **nbhaverhill**

Use the link ring.com.

By using the promo code: **nbhaverhill** you and your law enforcement colleagues can get \$50 off Ring Video Doorbell 2, Video Doorbell Pro, Video Doorbell Elite, Security Cams, and Ring Alarm.

Best,
Will Thorson

Ron Tuell

From: Ron Tuell <rtuell@haverhillpolice.com>
Sent: Thursday, March 7, 2019 08:37
To: Richard B. Welch
Subject: FW: Law Enforcement Discount Code

From: Will Thorson <will.thorson@ring.com>
Sent: Thursday, August 23, 2018 20:42
To: rtuell@haverhillpolice.com
Cc: Steve Sebestyen <steve.sebestyen@ring.com>
Subject: Re: Law Enforcement Discount Code

Absolutely Steve!

Hi Ron,

Hope your day has been going well. Below I've attached our Ring Loves Law Enforcement Discount. Along with it are some instructions but if you have any questions please let me know. I'm always happy to help.

Summary

- Everyone in your agency will get a discount for \$50 off per device
 - You must purchase the device from Ring using your specific work email address — @haverhillpolice.com
 - The promotional offer is only available while supplies last.
 - Here's your code: **nbhaverhill**
- Use the link ring.com.

By using the promo code: **nbhaverhill** you and your law enforcement colleagues can get \$50 off Ring Video Doorbell 2, Video Doorbell Pro, Video Doorbell Elite, Security Cams, and Ring Alarm.

Best,
Will Thorson

On Aug 23, 2018, at 7:57 AM, Steve Sebestyen <steve.sebestyen@ring.com> wrote:

Will, meet Ron Tuell from Haverhill, MA, he's the IT director for the PD. We met him in Miami at the SMILE conference a little while back and he and his chief are inquiring about the LEA discount code. I'm also setting up a swing up in MA to meet with them about the Neighbors Portal for LE. Can you generate a code for them and send it over sometime today please?

Thanks!

--

Thanks and stay safe,

Steve Sebestyen
Head of Business Development and Public Safety Evangelist

IACP Member 2144486



1523 26th St

Santa Monica, CA 90404

ss@ring.com

www.linkedin.com/in/stevesebestyen

www.twitter.com/in/stevesebestyen

Mobile: (203) 604-6963

As seen on:

LAPD Crime Study: Ring Partners with LAPD to Reduce Crime in Wilshire Park

Cape Coral PD partners with Ring to crack down on crime

Orlando Police to use Ring doorbell security systems to fight crime

Hollywood Police Joins Forces With Neighborhood Watch App

Tampa Police Credit App For Helping Catch Serial Porch Pirate

USA Today: Police say crime drops with video doorbell

Ron Tuell

From: Ron Tuell <rtuell@haverhillpolice.com>
Sent: Wednesday, December 12, 2018 09:44
To: Robert Pistone; Captain Stephen J. Doherty
Cc: Deputy Chief Anthony L. Haugh
Subject: FW: Pre-Onboarding Call

Does this work for everyone?

Ron T.

From: Bradley Wentlandt <bradley.wentlandt@ring.com>
Sent: Tuesday, December 11, 2018 18:26
To: Ron Tuell <rtuell@haverhillpolice.com>
Subject: Pre-Onboarding Call

How about Monday at noon? The key stakeholders will need to be on the call. No more than 30 minutes.

--

Brad Wentlandt
Law Enforcement Liaison/Territory Manager

The Ring logo, consisting of the word "ring" in a lowercase, sans-serif font. A small registered trademark symbol (®) is located above the letter "i".

1523 26th St
Santa Monica, CA 90404
414-940-1676
bw@ring.com

LAPD Crime Study: [Ring Partners with LAPD to Reduce Crime in Wilshire Park](#)
Shark Tank: [Shark Tank's Biggest Company](#) (password: ring)
LA Times: [Ring modernized the doorbell, then went to war against crime](#)
USA Today: [Police say crime drops with video doorbell](#)

Ron Tuell

From: Ron Tuell <rtuell@haverhillpolice.com>
Sent: Thursday, August 23, 2018 11:30
To: Steve Sebestyen
Subject: RE: Law Enforcement Discount Code

Steve,

I was able to narrow down 9/26 – 9am – 11am or 2pm – 4pm

Thanks again for the call,
Ron T.

Ron Tuell

IT Director / Crime Analyst
Haverhill Police Department
40 Bailey Blvd.
Haverhill, MA 01830
P:978-373-1212 ext:1576
F:978-373-3981

From: Steve Sebestyen <steve.sebestyen@ring.com>
Sent: Thursday, August 23, 2018 10:58
To: rtuell@haverhillpolice.com; Will Thorson <will.thorson@ring.com>
Subject: Law Enforcement Discount Code

Will, meet Ron Tuell from Haverhill, MA, he's the IT director for the PD. We met him in Miami at the SMILE conference a little while back and he and his chief and inquiring about the LEA discount code. I'm also setting up a swing up in MA to meet with them about the Neighbors Portal for LE. Can you generate a code for them and send it over sometime today please?

Thanks!

--

Thanks and stay safe,

Steve Sebestyen
Head of Business Development and Public Safety Evangelist
IACP Member 2144486

The Ring logo, consisting of the word "ring" in a lowercase, sans-serif font.

1523 26th St
Santa Monica, CA 90404
ss@ring.com
www.linkedin.com/in/stevesebestyen
www.twitter.com/in/stevesebestyen
Mobile: (203) 604-6963

As seen on:

LAPD Crime Study: Ring Partners with LAPD to Reduce Crime in Wilshire Park

Cape Coral PD partners with Ring to crack down on crime

Orlando Police to use Ring doorbell security systems to fight crime

Hollywood Police Joins Forces With Neighborhood Watch App

Tampa Police Credit App For Helping Catch Serial Porch Pirate

USA Today: Police say crime drops with video doorbell

Ron Tuell

From: Ron Tuell <rtuell@haverhillpolice.com>
Sent: Monday, July 30, 2018 09:16
To: Steve Sebestyen
Subject: Information Request

Steve,

At the Smile conference in Florida you had mentioned there was a code for Law Enforcement agency wide discount on Ring products. Also we were interested in the Neighborhood login information. I had given you my card after you had finished your presentation, as I am sure a hundred other people did as well. Would like to know if we could get the information as my Chief and other members of my department are interested in your solutions. Also the Chief mentioned the Neighborhood solution to our investigations division. So as you can imagine the Captain is very interested in this solution.

If you could reach out to me so that I can make my Chief happy that would be great, my contact information is listed below.

Sincerely,
Ron T.

Ron Tuell

IT Director / Crime Analyst
Haverhill Police Department
40 Bailey Blvd.
Haverhill, MA 01830
P:978-722-1576
F:978-373-3981

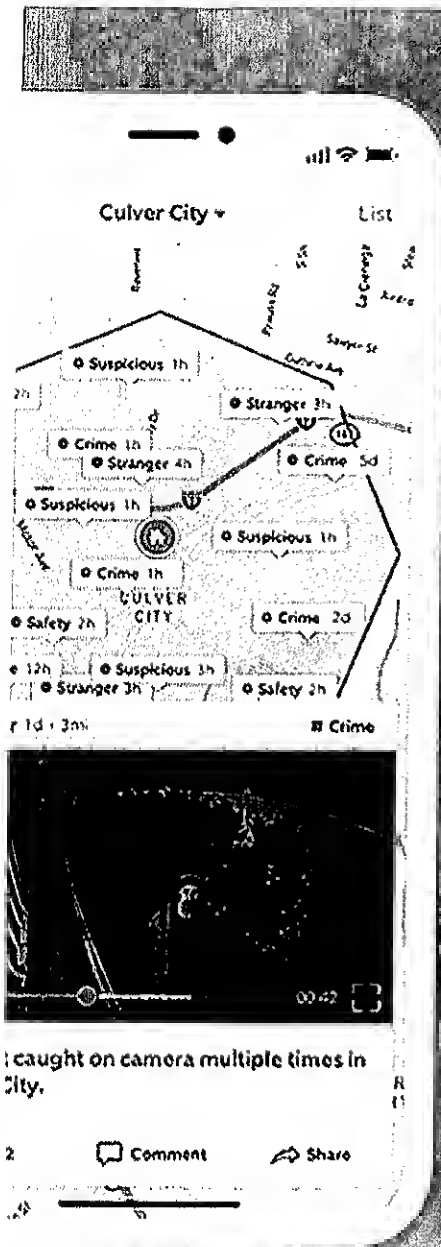
Ron Tuell

From: Ron Tuell <rtuell@haverhillpolice.com>
Sent: Wednesday, August 22, 2018 16:55
To: steve.sebestyen@ring.com
Subject: Accepted: Ring and HPD
Attachments: calendar.ics

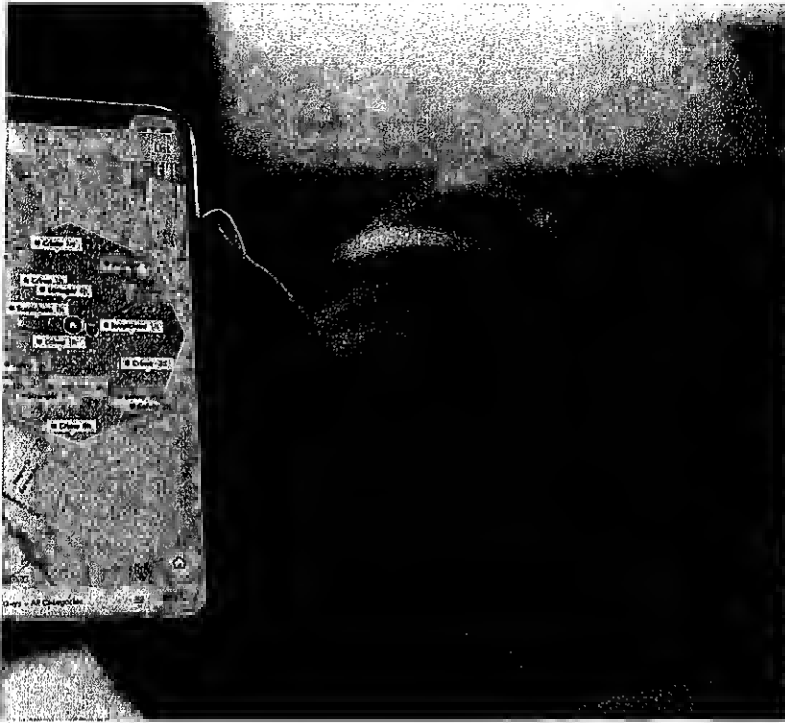
Ron Tuell

From: Ring Team <no-reply@ring.com>
Sent: Sunday, August 18, 2019 14:09
To: rtuell@haverhillpolice.com
Subject: Welcome to Neighbors



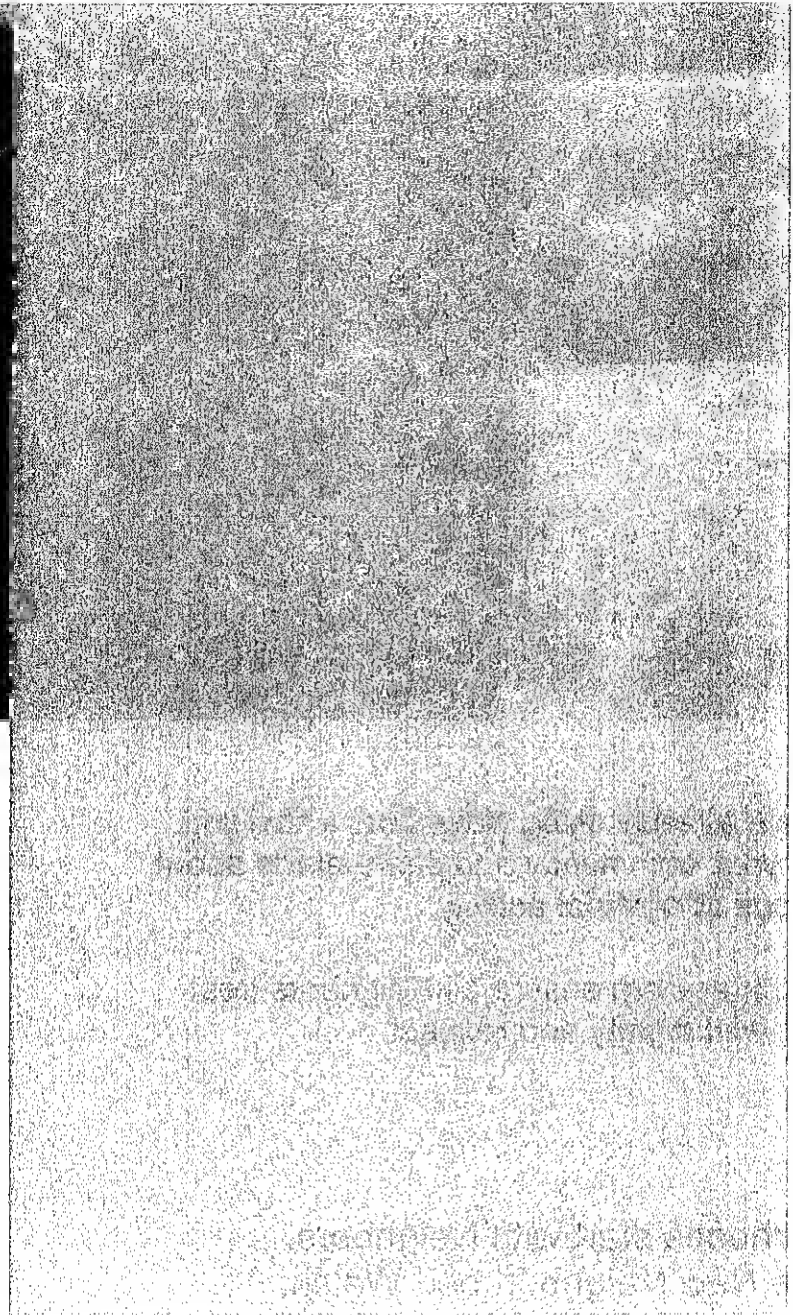


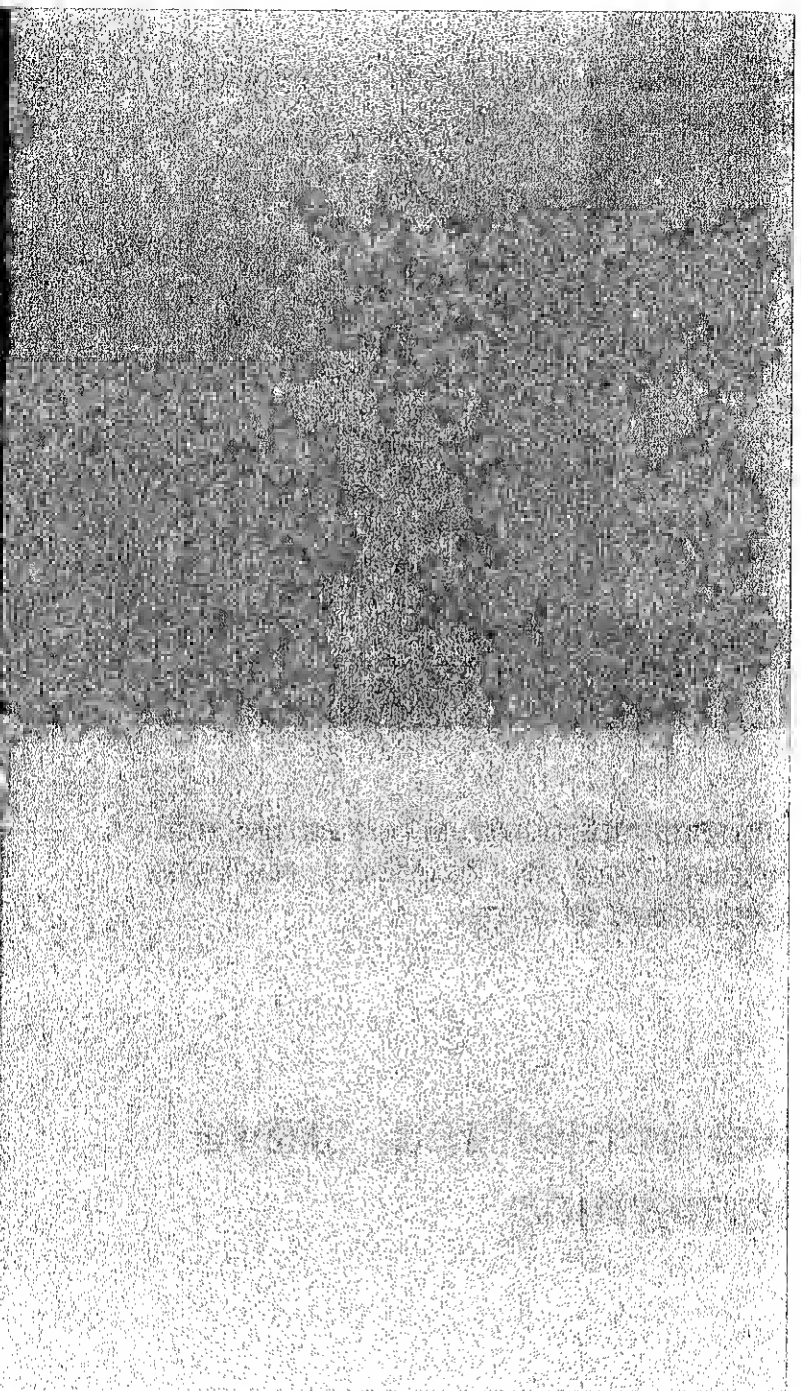
me crime and safety
om your neighbors



neighborhoods, not individual homes. But with
safety alerts from your neighbors, you'll stay
a step ahead of crime.

see something, share
something





are already using Neighbors - now you
h your community and share alerts about
sious or criminal activity.

elines help ensure all Neighbors treat
er with dignity and respect.

orhoods start with Neighbors.
ne New Neighborhood Watch.

MY NEIGHBORHOOD

✓ Resolved

Power of Neighbors

ame together in Dallas to stop package
ft in their community.

to [unsubscribe](#) from Neighbors emails

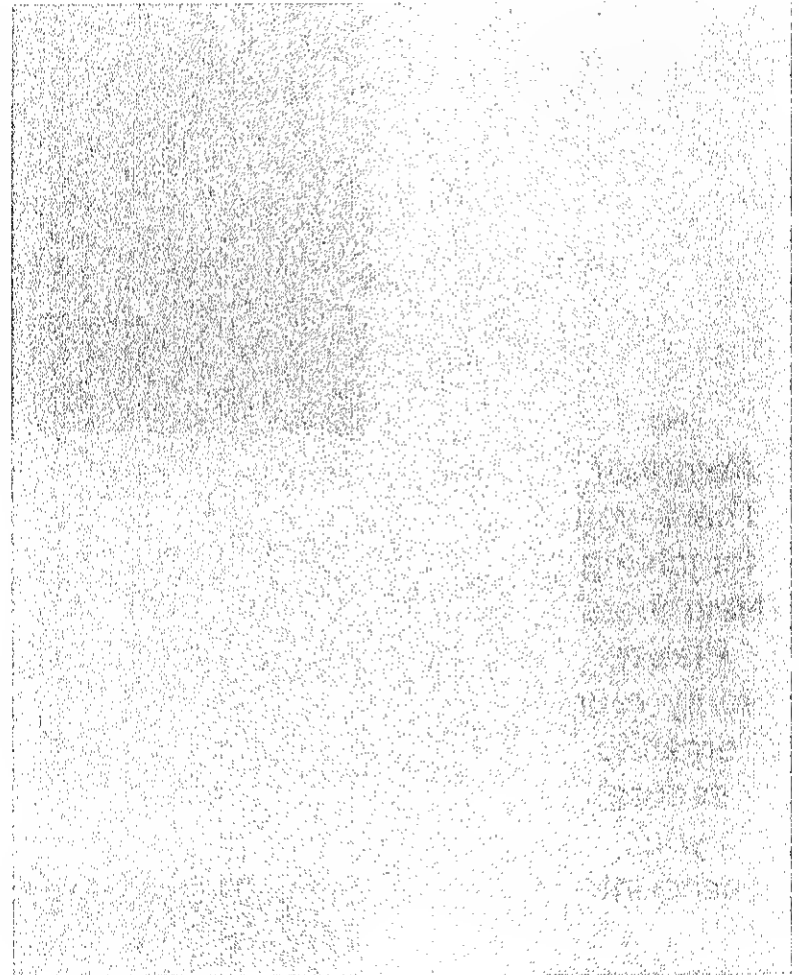
ended for rtuell@haverhillpolice.com.

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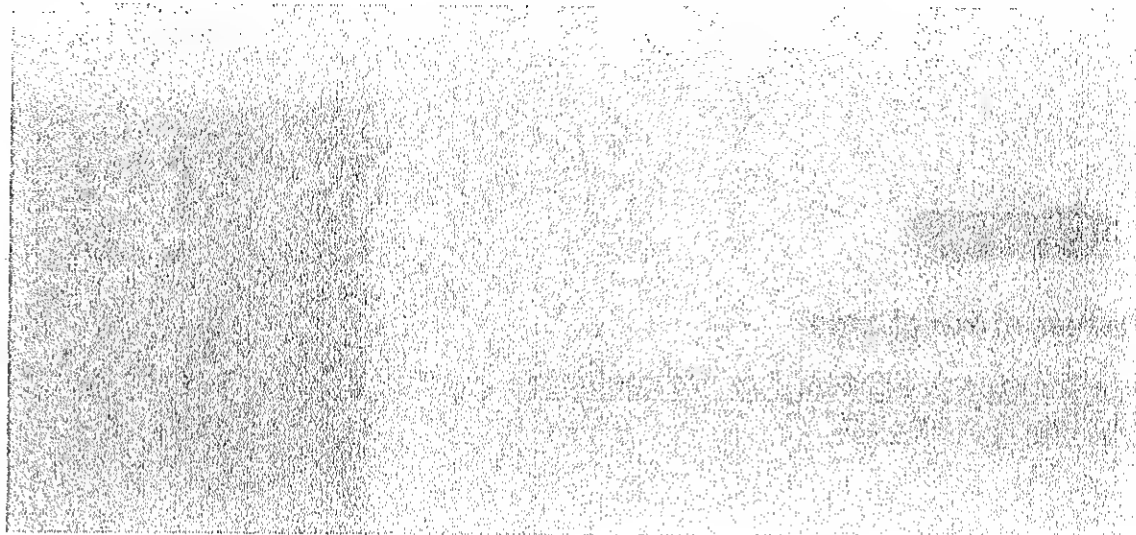


Neighbors by Ring



Ron Tuell

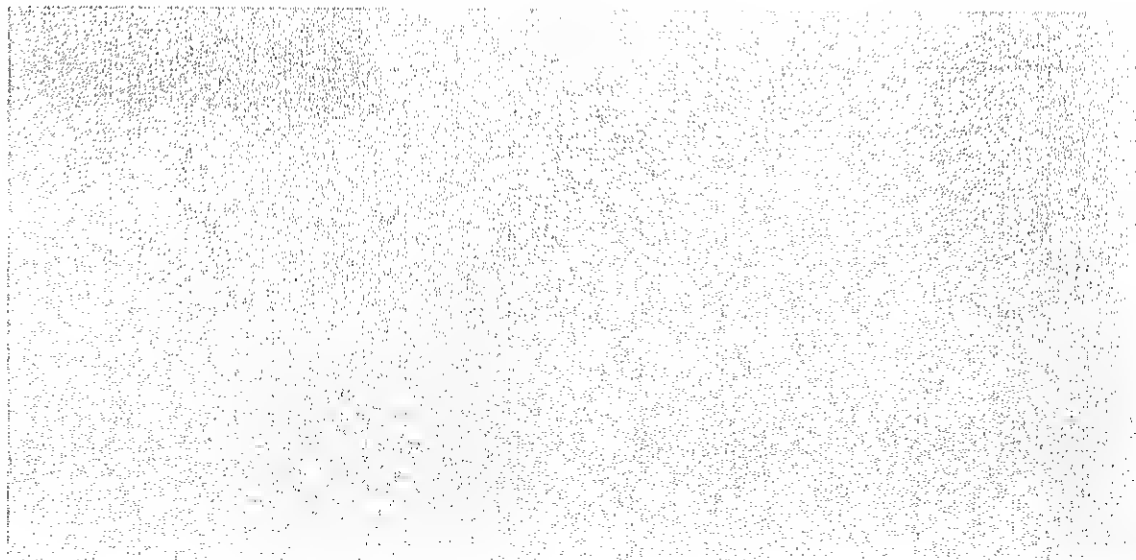
From: Ring Team <no-reply@ring.com>
Sent: Sunday, August 18, 2019 13:49
To: rtuell@haverhillpolice.com
Subject: Safety First: Please Verify Your Email



Hi
Neighbor,
Thank you
for joining
Neighbors.
Please
verify your
email to
secure
your
account.

VERIFY NOW

If this wasn't
you, please
[click here.](#)



ended for rtuell@haverhillpolice.com.

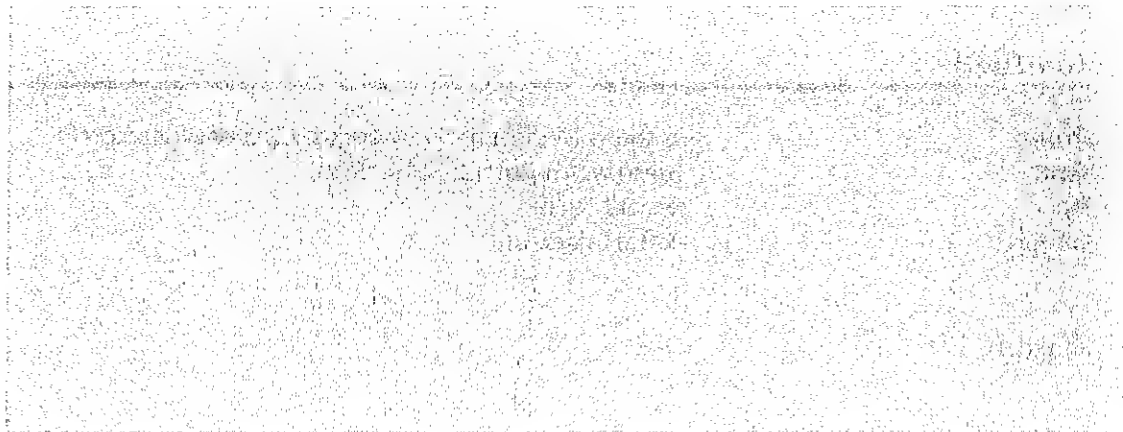
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Neighbors by Ring



Ron Tuell

From: Anthony Modestine <anthony.modestine@ring.com>
Sent: Tuesday, August 13, 2019 15:28
To: Ronald Tuell
Subject: Portal Check-In

Hi Ron,

I wanted to touch base with you again and see if we can spark some interest in doing a Portal training refresher for the department or at least some of the detectives.

I work with a wide variety of departments that have been seeing great results by using some of the best practice tips I provided them. I would love the same outcome for the HPD as I've noticed some of the detectives have been using the Video Request function. They would definitely benefit from sitting in on this training to understand how this feature really works.

Thanks and look forward to hearing from you.

Anthony Modestine

Partner Success Associate
610.220.5432
Anthony@ring.com

Visit Us at Booth 4826 at IACP October 27-29



1200 Atwater Dr Ste 225
Malvern, Pa 19355
www.ring.com



Download the Neighbors App.
Join the new neighborhood watch.

Ron Tuell

From: Ring Team <no-reply@ring.com>
Sent: Tuesday, August 13, 2019 14:15
To: rtuell@haverhillpolice.com
Subject: New Crime Alert: Stolen from Westgate Plaza 7-28-19



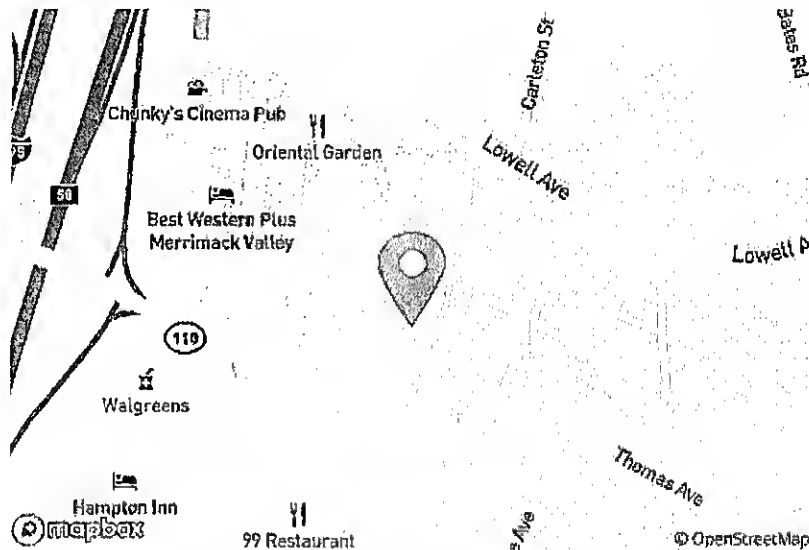


Stolen from Westgate Plaza 7-28-19

July 29, 2019

Yesterday around noon time someone cut the chain on this scooter while a family member was at work. They came outside to see it was gone. We are hoping that someone out here may have seen something or someone, or maybe has seen it around in town. HPD has been notified. This app is pretty successful and seems to have a lot of users on here. Please let me know if you have any information. Thank you all in advance.

[View Alert](#)



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ring

Ron Tuell

From: Ring Team <no-reply@ring.com>
Sent: Tuesday, August 13, 2019 14:09
To: rtuell@haverhillpolice.com
Subject: New Crime Alert: Break in

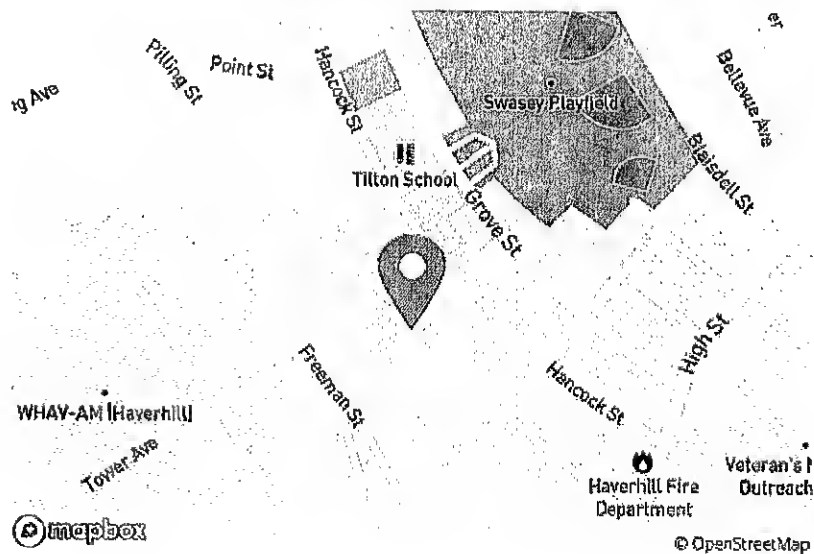
ring Neighbors Portal

Break in

August 13, 2019

Been seeing a lot of posts about people breaking into cars so I examined both of my cars and they look like someone tried to break into both!! I put a camera outside this morning. If Haverhill police don't do something about this and I happen to catch the people there are going to be a few lawsuits.

[View Alert](#)



Email intended for rtuell@haverhillpolice.com

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ring

Ron Tuell

From: Ring Team <no-reply@ring.com>
Sent: Tuesday, July 30, 2019 14:53
To: rtuell@haverhillpolice.com
Subject: New Crime Alert: Truck Broken Into

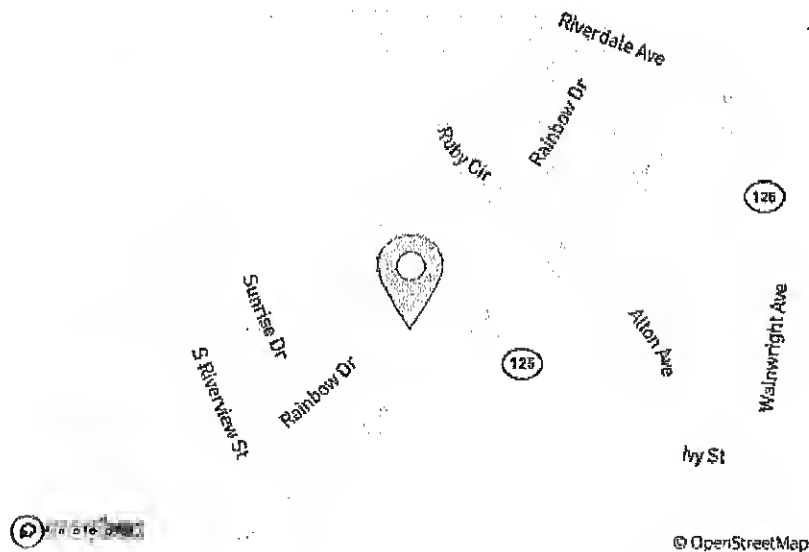


Truck Broken Into

July 30, 2019

Truck was broken into last night in ward hill. Phone and EpiPen was stolen.

[View Alert](#)



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ring

Ron Tuell

From: Ring Team <no-reply@ring.com>
Sent: Monday, July 29, 2019 17:41
To: rtuell@haverhillpolice.com
Subject: New Crime Alert: Stolen from Westgate Plaza 7-28-19





Stolen from Westgate Plaza 7-28-19

July 29, 2019

Yesterday around noon time someone cut the chain on this scooter while a family member was at work. They came outside to see it was gone. We are hoping that someone out here may have seen something or someone, or maybe has seen it around in town. HPD has been notified. This app is pretty successful and seems to have a lot of users on here. Please let me know if you have any information. Thank you all in advance.

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ring

Ron Tuell

From: Ring Team <no-reply@ring.com>
Sent: Monday, July 29, 2019 17:31
To: rtuell@haverhillpolice.com
Subject: New Crime Alert: Stolen at westgate plaza 7-29-19



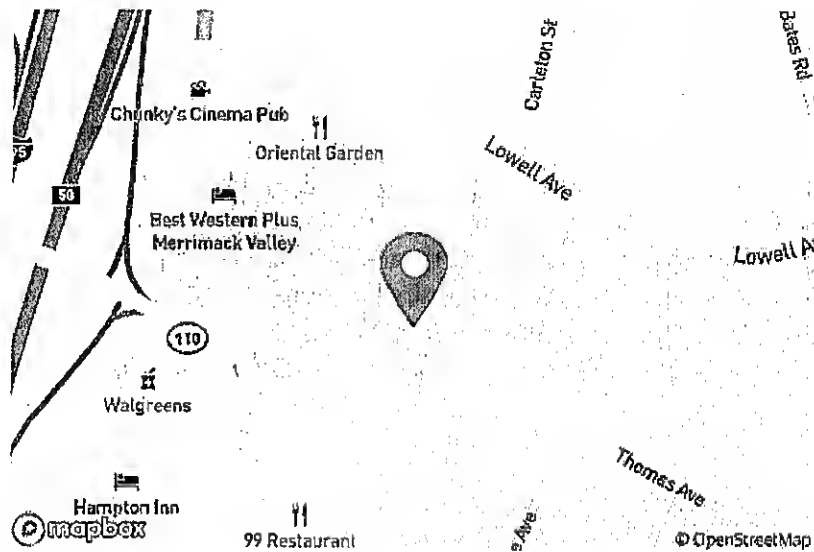


Stolen at westgate plaza 7-29-19

July 29, 2019

This scooter was stolen yesterday afternoon at westgate plaza. Police have been notified. We are looking for anyone's help who may have seen anything or may have seen this scooter. Thanks all in advance.

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ring

Ron Tuell

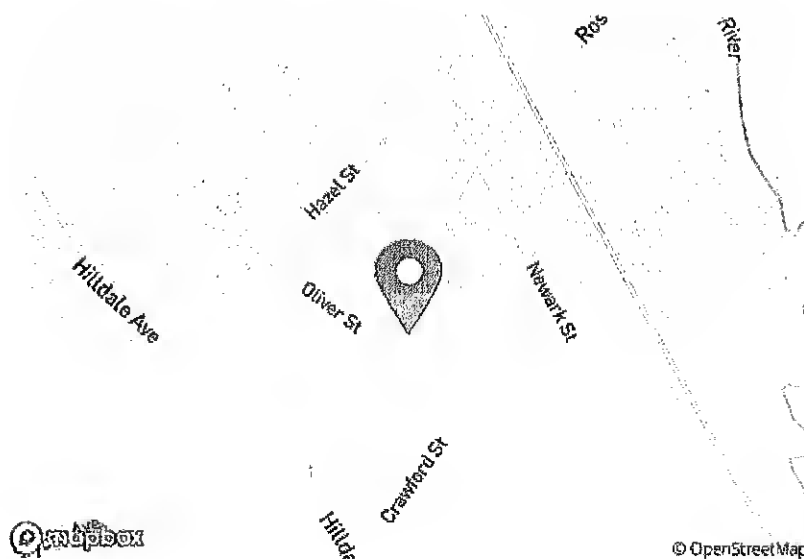
From: Ring Team <no-reply@ring.com>
Sent: Monday, July 29, 2019 17:16
To: rtuell@haverhillpolice.com
Subject: New Crime Alert: Cage thief (do you know this person?)



Cage thief (do you know this person?)

April 17, 2019

So today at around 11:30am someone decided that it was ok to walk up to my in-laws front yard and walk off with a cage that does not belong to them. A little info real quick. They are having a squirrel issue and are trapping and relocating them. But back to the issue. This guy seen in the video decided he now owns the squirrel and the cage now. They would be happy if he returned the cage, and they said he could keep the squirrel lol. Do you know this person?





Email intended for rtuell@haverhillpolice.com

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ring

Ron Tuell

From: Ring Team <no-reply@ring.com>
Sent: Monday, July 29, 2019 16:58
To: rtuell@haverhillpolice.com
Subject: New Crime Alert: Stolen on 4-28-19 WestGate Plaza



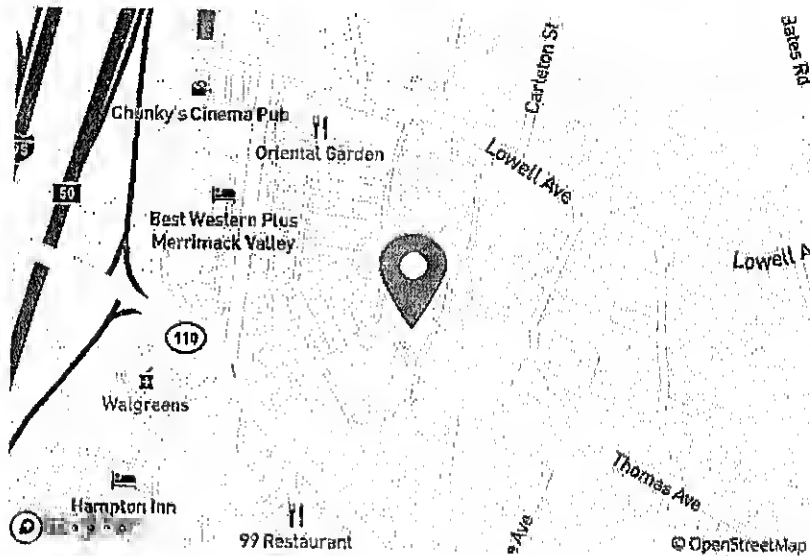


Stolen on 4-28-19 WestGate Plaza

July 29, 2019

This scooter was taken yesterday afternoon. Someone cut the chain in front of Marshall's and walked away with this scooter. HPD has been notified. Please let me know if you may have seen this around or may have seen what happened. Thanks all in advance.

[View Alert](#)



Email intended for rtuell@haverhillpolice.com

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ring

Ron Tuell

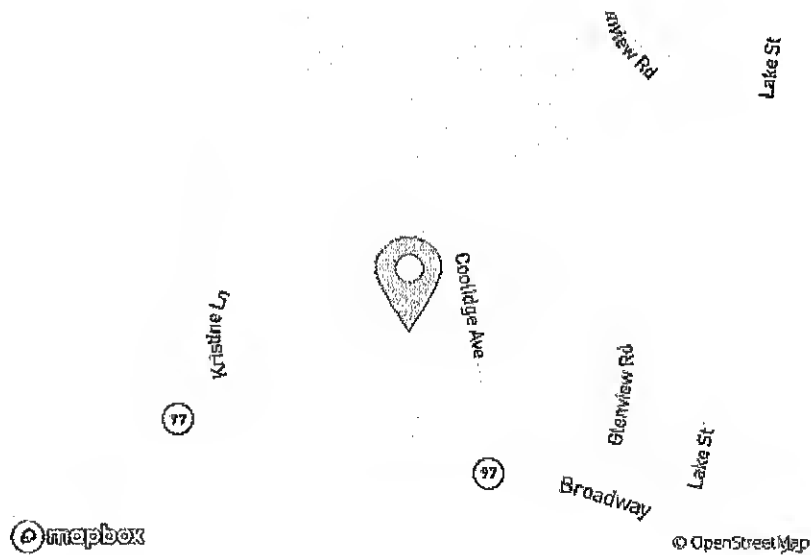
From: Ring Team <no-reply@ring.com>
Sent: Saturday, July 27, 2019 22:14
To: rtuell@haverhillpolice.com
Subject: New Crime Alert: Got a package stolen on Thursday. Be careful.



Got a package stolen on Thursday. Be careful.

July 28, 2019

[View Alert](#)



Email intended for rtuell@haverhillpolice.com

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ring

Ron Tuell

From: Anthony Modestine <anthony.modestine@ring.com>
Sent: Thursday, July 25, 2019 13:39
To: kportnoy@haverhillpolice.com
Cc: Ronald Tuell
Subject: Video Requesting Tip (Does)
Attachments: Screen Shot 2019-07-25 at 10.38.03 AM.png

Hi Detective Portnoy,

I am glad to see you using the Video Request for your ongoing investigations. I just want to provide you a helpful tip that Ring will be emailing these Ring users on your behalf to help with your ongoing investigation. This email will be extremely confusing the first couple times these neighbors receive it.

Why you ask?: This email is asking Ring users to share their own personal videos with the PD which will be a very head-scratching moment for them. This is a completely different way than knocking on their door and being face to face asking for footage/information.

We need to put some context behind this Video Request email so the residents can understand that this is a new way to help your PD with your ongoing investigation. You can add context by sending out a Law Enforcement Post in the Neighbors Feed section of the Portal "Create New Alert"

The LE Post will do two things:

1) This post will reach the Ring users you are requesting video from via VR Email. Now with the Email itself, External Message and this LE Post this email is starting to look legitimate.

2) This post will also reach out to the Neighbor by Ring users (NBR). NBR users most likely are using third-party (CCTV, ADT, Etc) cameras that could have captured video pertaining to this incident so you are grabbing their attention on this and asking to share their video with you directly via email.

Fill out the template and post it today and try sending this out right every time you send a Video Request out!

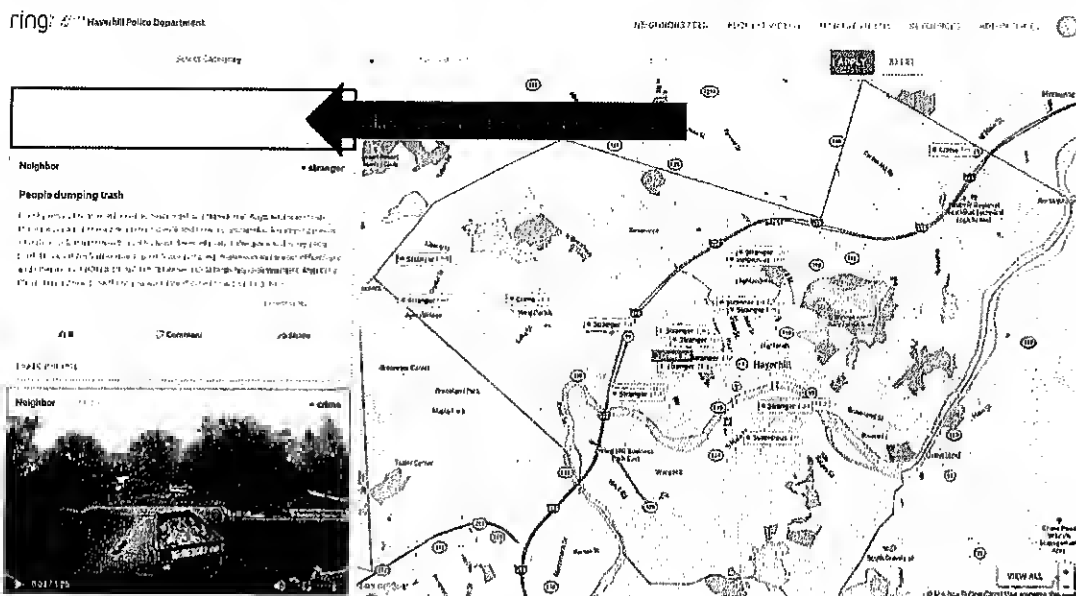
Please reach out if you have any questions on sending this out, I would be more than happy to assist you with this process!

TITLE: INCIDENT TYPE ON STREET NAME

ADDRESS: EXACT ADDRESS WHERE INCIDENT TOOK PLACE (EXACT ADDRESS IS NEVER SHOWN TO PUBLIC)

Hi Community Name Neighbors, This is OFFICER NAME with the PD. We are currently investigating a INCIDENT TYPE in which Ring is emailing Ring users on the PDs behalf to gather any videos that can help with our investigation. This request is for any video that captured video on ENTER THE DATE AND START/END TIME FRAME OF THE VIDEO REQUEST. Ring users in this area, please check your inbox for an email coming from VideoRequest@ring.com to help us out! Any members of the community who may have other camera systems and captured video that could help investigators are asked to please share those videos/images with the PD as this is a time sensitive

matter. You can do this by emailing them to **EMAIL ADDRESS**. Thank you all for your assistance in helping us Reduce Crime In Our Community. **PD #555-555-5555 Report#**



Anthony Modestine
Partner Success Associate
610.220.5432
Anthony@ring.com



1200 Atwater Dr Ste 225
Malvern, Pa 19355
www.ring.com



Download the Neighbors App.
Join the new neighborhood watch.

Ron Tuell

From: Ring Neighbors Portal Team <noreply@ring.com>
Sent: Monday, July 22, 2019 20:33
To: rtuell@haverhillpolice.com
Subject: Video Request Maintenance Completed



We have successfully completed maintenance to the Neighbors Portal. The Video Request feature is back up and running. Thank you again for your patience.

Stay Safe,
The Ring Neighbors Portal Team



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Our mailing address is:

1523 26th Street
Santa Monica, CA 90404

Want to change how you receive these emails?

You can [update your preferences](#) or [unsubscribe from this list](#).

Ron Tuell

From: Ring Neighbors Portal Team <noreply@ring.com>
Sent: Friday, July 19, 2019 23:36
To: rtuell@haverhillpolice.com
Subject: Neighbors Portal Maintenance: Video Request



We want to make you aware that the Video Request feature is down for a bit of maintenance. We expect to have the Video Request feature back up and running by the middle of next week, at which point we'll update you via email. We appreciate your understanding and hope you have a good weekend.

Stay Safe,
The Ring Neighbors Portal Team



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1523 26th Street

Santa Monica, CA 90404

Want to change how you receive these emails?

You can [update your preferences](#) or [unsubscribe from this list](#).

Ron Tuell

From: Ring Team <no-reply@ring.com>
Sent: Thursday, July 18, 2019 18:31
To: rtuell@haverhillpolice.com
Subject: New Crime Alert: trash barrel thief

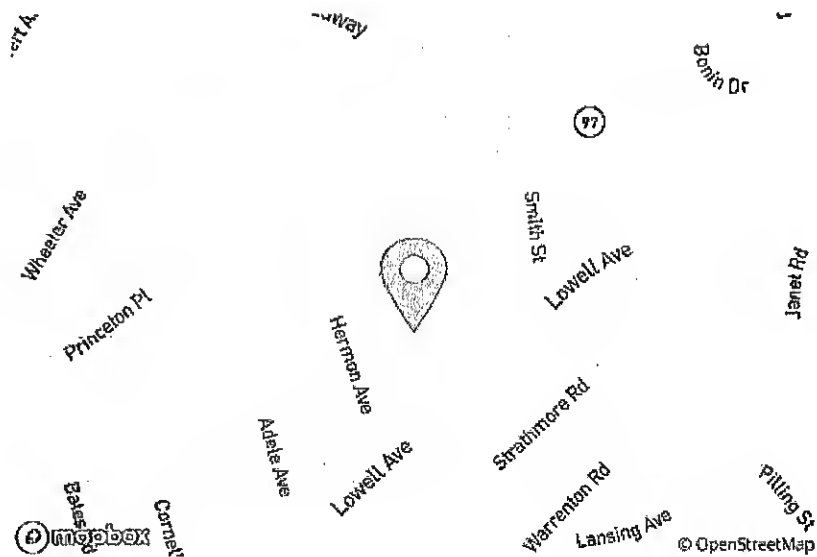


trash barrel thief

July 18, 2019

This guy decides to pull over and walk over where trash barrel is and steals it . Does anyone know this guy ? Landscaping company , can make out the name of the business ..

[View Alert](#)



Email intended for rtuell@haverhillpolice.com

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ring

Ron Tuell

From: Anthony Modestine <anthony.modestine@ring.com>
Sent: Wednesday, July 3, 2019 18:17
To: Ronald Tuell
Subject: Portal Training

Hi Ron,

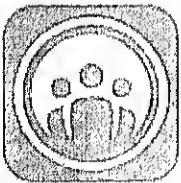
I wanted to touch base on the webinar training with the department. Are we able to make this happen or at least with the detectives as I just noticed Det McCann has sent out a Video request just yesterday?

Anthony Modestine

Partner Success Associate
610.220.5432
Anthony@ring.com

ring

1200 Atwater Dr Ste 225
Malvern, Pa 19355
www.ring.com



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Join the new neighborhood watch.

Ron Tuell

From: Ring Team <no-reply@ring.com>
Sent: Friday, June 28, 2019 19:31
To: rtuell@haverhillpolice.com
Subject: New Crime Alert: Came into my entry way at 3:30am Tuesday morning

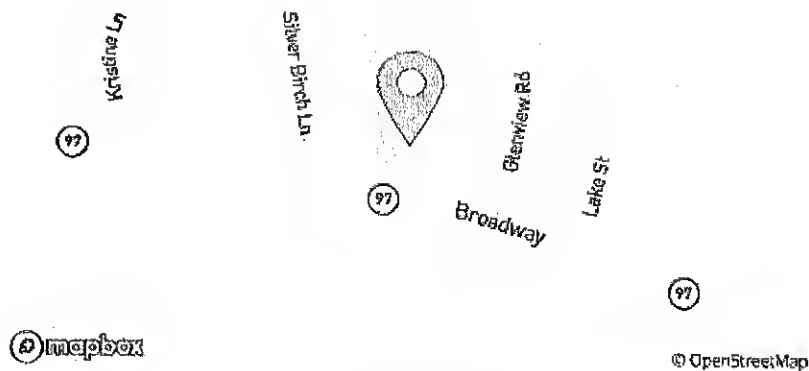


Came into my entry way at 3:30am Tuesday morning

June 28, 2019

Entered my home during overnight

View Alert



Email intended for rtuell@haverhillpolice.com

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From: Ring Neighbors Portal Team <neighbors-portal@ring.com>
Sent: Tuesday, June 25, 2019 07:00
To: rtuell@haverhillpolice.com
Subject: Boost Leads with Video Requests



Requesting videos from Ring device owners can provide many leads, but you can always use more to close a case. Extend your investigation to non-Ring device owners in the area by creating a Post on the Neighbors Portal after submitting a Video Request.

Soliciting information from all neighbors in the area of interest increases your chances of receiving actionable evidence to help solve more cases with one click.

Best Practices

1. When submitting a Video Request, also create a Post to extend your reach
2. In your Post, ask neighbors to share videos from any kind of security camera or smart device

3. Provide your **contact information** so neighbors can reach out directly

Go to Neighbors Portal



Vehicle Burglary-Window Smash

On 2/4/19 between 08:30 AM to 2:30 PM a victim's vehicle was burglarized while parked in the Business Complex. The vehicle was locked, however, the suspect smashed the side window to gain entry. Once inside of the vehicle, the suspect removed the victim's purse. The TRPD is reminding our residents prior to locking and leaving your vehicle unaccompanied to conceal or remove any valuables such as pocketbooks, computers, cell phones, cash/loose change that may be in plain view. Always remember, if it is out of sight it will be out of mind!

👍 0

💬 Reply

Neighbor 12 2 hours ago

Check out this video I captured on my Ring device <https://ring.com/...>

👍 12

💬 Reply

👤 Officer McGinnis - Tampa Police Department 2 hours ago

Thank you for sharing. If you don't mind could you check your e-mail in reference to releasing this video to the Tampa Police Department? It will greatly assist us in potential prosecution.

👍 24

💬 Reply

Neighbor 12 an hour ago

@Officer McGinnis - Tampa Police Department - I have some more videos from the same incident captured by other cameras. Can I email it to you. Thanks

👍 2

💬 Reply

👤 Officer McGinnis - Tampa Police Department 25 minutes ago

I will gladly accept them.

👍 24

💬 Reply



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Santa Monica, CA 90404

Want to change how you receive these emails?

You can [update your preferences](#) or [unsubscribe from this list](#).

Ron Tuell

From: Anthony Modestine <anthony.modestine@ring.com>
Sent: Friday, June 21, 2019 12:05
To: Ron Tuell
Subject: Re: Ring Follow Up

Good Morning Ron,

Just reaching out to see if there was an update with the Capt. on training.

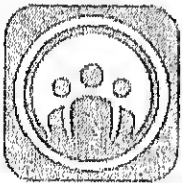
Thanks and hope you have a great weekend.

Anthony Modestine

Partner Success Associate
Anthony@ring.com



1200 Atwater Dr Ste 225
Malvern, Pa 19355
www.ring.com



[Download the Neighbors App.](#)
Join the new neighborhood watch.

On Mon, Jun 17, 2019 at 2:04 PM Anthony Modestine <anthony.modestine@ring.com> wrote:
Ok, thanks for the update.

Anthony Modestine

Partner Success Associate
Anthony@ring.com



1200 Atwater Dr Ste 225
Malvern, Pa 19355
www.ring.com



Download the Neighbors App.
Join the new neighborhood watch.

On Mon, Jun 17, 2019 at 12:37 PM Ron Tuell <rtuell@haverhillpolice.com> wrote:

Waiting on my Capt.

From: Anthony Modestine <anthony.modestine@ring.com>
Sent: Friday, June 14, 2019 11:53
To: Ron Tuell <rtuell@haverhillpolice.com>
Subject: Re: Ring Follow Up

Hey Ron,

Just wanted to touch base before we head into the weekend. What does your chain of command think about the webinar re-training with the department?

Talk to you soon.

Anthony Modestine

Partner Success Associate
Anthony@ring.com



1200 Atwater Dr Ste 225
Malvern, Pa 19355
www.ring.com



Download the Neighbors App.
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On Tue, Jun 11, 2019 at 2:54 PM Anthony Modestine <anthony.modestine@ring.com> wrote:

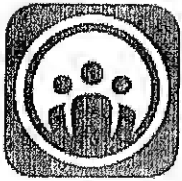
About an hour.

Anthony Modestine

Partner Success Associate
Anthony@ring.com



1200 Atwater Dr Ste 225
Malvern, Pa 19355
www.ring.com



[Download the Neighbors App.](#)
Join the new neighborhood watch.

On Tue, Jun 11, 2019 at 2:37 PM Ron Tuell <rtuell@haverhillpolice.com> wrote:

Anthony,

No worries and I am ok with few less things on my plate. How long are we talking for this training as I forgot to ask you this yesterday?

Ron T.

From: Anthony Modestine <anthony.modestine@ring.com>

Sent: Tuesday, June 11, 2019 09:17

To: Ronald Tuell <rtuell@haverhillpolice.com>

Subject: Ring Follow Up

Hi Ron,

Thanks again for reaching out yesterday. To bring this up to your chain of command there is a lot of information on this platform and the only way I truly believe this will be a successful platform for the department to use is if a good majority of officers receives the full in-depth training from myself.

This platform is very hands-on and needs to have a proactive approach to it to see good results. That being said, in the meeting, I will bring up the suggestion about designating people in the department being Commenters and Posters. The more your community sees your involvement, the more effective Portal features become when interacting with them. That means more neighbors voluntarily sharing videos/tips and opting to share videos when they receive a Video Request email.

I would not be doing the department any justice if only yourself received the training and no one else. This will obviously take the workload off your plate and allow you not to get bombarded with questions on how to use the Portal.

Thanks and I look forward to hearing back from you on this.

Anthony Modestine

Partner Success Associate
Anthony@ring.com



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Malvern, Pa 19355
www.ring.com



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Ron Tuell

From: Anthony Modestine <anthony.modestine@ring.com>
Sent: Monday, June 17, 2019 14:06
To: Ron Tuell
Subject: Re: Ring Follow Up

Ok, thanks for the update.

Anthony Modestine
Partner Success Associate
Anthony@ring.com



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Malvern, Pa 19355
www.ring.com



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On Mon, Jun 17, 2019 at 12:37 PM Ron Tuell <rtuell@haverhillpolice.com> wrote:

Waiting on my Capt.

From: Anthony Modestine <anthony.modestine@ring.com>
Sent: Friday, June 14, 2019 11:53
To: Ron Tuell <rtuell@haverhillpolice.com>
Subject: Re: Ring Follow Up

Hey Ron,

Just wanted to touch base before we head into the weekend. What does your chain of command think about the webinar re-training with the department?

Talk to you soon.

Anthony Modestine

Partner Success Associate
Anthony@ring.com



1200 Atwater Dr Ste 225
Malvern, Pa 19355
www.ring.com



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On Tue, Jun 11, 2019 at 2:54 PM Anthony Modestine <anthony.modestine@ring.com> wrote:

About an hour.

Anthony Modestine

Partner Success Associate
Anthony@ring.com



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Malvern, Pa 19355
www.ring.com



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Join the new neighborhood watch.

On Tue, Jun 11, 2019 at 2:37 PM Ron Tuell <rtuell@haverhillpolice.com> wrote:

Anthony,

No worries and I am ok with few less things on my plate. How long are we talking for this training as I forgot to ask you this yesterday?

Ron T.

From: Anthony Modestine <anthony.modestine@ring.com>

Sent: Tuesday, June 11, 2019 09:17

To: Ronald Tuell <rtuell@haverhillpolice.com>

Subject: Ring Follow Up

Hi Ron,

Thanks again for reaching out yesterday. To bring this up to your chain of command there is a lot of information on this platform and the only way I truly believe this will be a successful platform for the department to use is if a good majority of officers receives the full in-depth training from myself.

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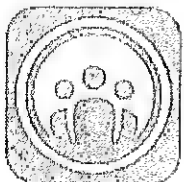
Thanks and I look forward to hearing back from you on this.

Anthony Modestine

Partner Success Associate
Anthony@ring.com



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Malvern, Pa 19355
www.ring.com



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Ron Tuell

From: Anthony Modestine <anthony.modestine@ring.com>
Sent: Friday, June 14, 2019 11:53
To: Ron Tuell
Subject: Re: Ring Follow Up

Hey Ron,

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Talk to you soon.

Anthony Modestine
Partner Success Associate
Anthony@ring.com



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Malvern, Pa 19355
www.ring.com



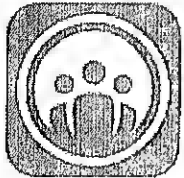
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On Tue, Jun 11, 2019 at 2:54 PM Anthony Modestine <anthony.modestine@ring.com> wrote:
About an hour.

Anthony Modestine
Partner Success Associate
Anthony@ring.com



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Malvern, Pa 19355
www.ring.com



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Ron T.

From: Anthony Modestine <anthony.modestine@ring.com>

Sent: Tuesday, June 11, 2019 09:17

To: Ronald Tuell <rtuell@haverhillpolice.com>

Subject: Ring Follow Up

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Anthony Modestine

Partner Success Associate
Anthony@ring.com

ring

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Malvern, Pa 19355
www.ring.com



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Ron Tuell

From: Anthony Modestine <anthony.modestine@ring.com>
Sent: Tuesday, June 11, 2019 14:56
To: Ron Tuell
Subject: Re: Ring Follow Up

About an hour.

Anthony Modestine

Partner Success Associate
Anthony@ring.com



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Malvern, Pa 19355
www.ring.com



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Anthony,

No worries and I am ok with few less things on my plate. How long are we talking for this training as I forgot to ask you this yesterday?

Ron T.

From: Anthony Modestine <anthony.modestine@ring.com>
Sent: Tuesday, June 11, 2019 09:17
To: Ronald Tuell <rtuell@haverhillpolice.com>
Subject: Ring Follow Up

Hi Ron,

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Anthony Modestine

Partner Success Associate
Anthony@ring.com



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Malvern, Pa 19355
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Ron Tuell

From: Anthony Modestine <anthony.modestine@ring.com>
Sent: Tuesday, June 11, 2019 09:17
To: Ronald Tuell
Subject: Ring Follow Up

Hi Ron,

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Anthony Modestine

Partner Success Associate
Anthony@ring.com



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Malvern, Pa 19355
www.ring.com



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Ron Tuell

From: Anthony Modestine <anthony.modestine@ring.com>
Sent: Friday, June 7, 2019 13:44
To: Ron Tuell
Subject: Re: Neighbors Portal: Introduction
Attachments: image001.jpg

Hey Ron,

The department promo code is NBHAVERHILL, in order for it to work you will need to enter in your department email address to be synced up.

Since our website now is already at your discounted rate the promo code will not be effective at this time.

Let me know if you have any questions.

Anthony Modestine

Partner Success Associate
Anthony@ring.com



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Malvern, Pa 19355
www.ring.com



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On Fri, Jun 7, 2019 at 11:36 AM Ron Tuell <rtuell@haverhillpolice.com> wrote:

Anthony,

I am told the Discount code for Ring is no valid, is this no longer an option for us?

Thanks,

Ron T.

From: Anthony Modestine <anthony.modestine@ring.com>
Sent: Friday, June 7, 2019 10:55
To: Ron Tuell <rtuell@haverhillpolice.com>
Subject: Re: Neighbors Portal: Introduction

Great, Thank you.

Anthony Modestine

Partner Success Associate
Anthony@ring.com

ring

1200 Atwater Dr Ste 225
Malvern, Pa 19355
www.ring.com



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On Thu, Jun 6, 2019 at 4:47 PM Ron Tuell <rtuell@haverhillpolice.com> wrote:

Anthony,

My direct is 978-722-1576

Ron T.

From: Anthony Modestine <anthony.modestine@ring.com>

Sent: Thursday, June 6, 2019 15:32

To: Ron Tuell <rtuell@haverhillpolice.com>

Subject: Re: Neighbors Portal: Introduction

Perfect, I will send you out a calendar invite shortly and will try to keep this call brief.

Which number should I be reaching you at?

Anthony Modestine

Partner Success Associate

Anthony@ring.com



1200 Atwater Dr Ste 225

Malvern, Pa 19355

www.ring.com



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Join the new neighborhood watch.

On Thu, Jun 6, 2019 at 3:12 PM Ron Tuell <rtuell@haverhillpolice.com> wrote:

Anthony,

2pm Monday as of right now works, barring any issues.

Ron T.

From: Anthony Modestine <anthony.modestine@ring.com>

Sent: Thursday, June 6, 2019 10:01

To: Ron Tuell <rtuell@haverhillpolice.com>

Subject: Re: Neighbors Portal: Introduction

Completely understand. I have any time from 11 am to 2 pm on Monday available. Does anytime in that window work for you?

Partner Success Associate
Anthony@ring.com

ring

1200 Atwater Dr Ste 225
Malvern, Pa 19355
www.ring.com



Download the Neighbors App.
Join the new neighborhood watch.

On Thu, Jun 6, 2019 at 9:50 AM Ron Tuell <rtuell@haverhillpolice.com> wrote:

Anthony,

Sorry for the delay we have other issues that required my attention. One of our Captains was away for awhile and is currently working on setting up his portal information. I am available most of next week if you would like to have a discussion. If you could send me some dates I can then get you on the calendar.

Sincerely,

Ron T.

Ron Tuell

IT Director / Crime Analyst

Haverhill Police Department

40 Bailey Blvd.

Haverhill, MA 01830

P:978-373-1212 ext:1576

F:978-373-3981

From: Anthony Modestine <anthony.modestine@ring.com>

Sent: Monday, June 3, 2019 13:53

To: Anthony Haugh <ahaugh@haverhillpolice.com>; Ronald Tuell <rtuell@haverhillpolice.com>

Subject: Neighbors Portal: Introduction

Good Afternoon Deputy Chief Haugh and Ron,

My name is Anthony Modestine, I will be your new Coordinator moving forward with the Ring partnership program. I was hoping we could have some time this week to have a quick phone call and catch up.

I see that only Ron as logged into the Neighbors Portal and there hasn't been too much activity engagement as well. Since this platform is filled with Crime/Safety conscious residents I was hoping to get a game plan together with the department to start utilizing these residents!

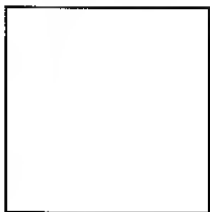
Thanks and I look forward to hearing from you.

Cell: 610.220.5432

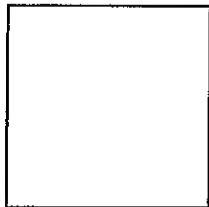
Anthony Modestine

Partner Success Associate

Anthony@ring.com



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Malvern, Pa 19355
www.ring.com



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Ron Tuell

From: Anthony Modestine <anthony.modestine@ring.com>
Sent: Friday, June 7, 2019 10:56
To: Ron Tuell
Subject: Re: Neighbors Portal: Introduction
Attachments: image001.jpg

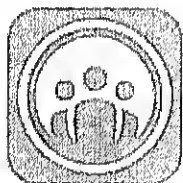
Great, Thank you.

Anthony Modestine

Partner Success Associate
Anthony@ring.com



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Malvern, Pa 19355
www.ring.com



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Sent: Thursday, June 6, 2019 15:32

To: Ron Tuell <rtuell@haverhillpolice.com>

Subject: Re: Neighbors Portal: Introduction

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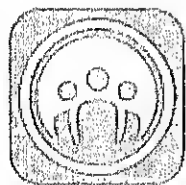
Which number should I be reaching you at?

Anthony Modestine

Partner Success Associate
Anthony@ring.com



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On Thu, Jun 6, 2019 at 3:12 PM Ron Tuell <rtuell@haverhillpolice.com> wrote:

Anthony,

2pm Monday as of right now works, barring any issues.

Ron T.

From: Anthony Modestine <anthony.modestine@ring.com>

Sent: Thursday, June 6, 2019 10:01

To: Ron Tuell <rtuell@haverhillpolice.com>

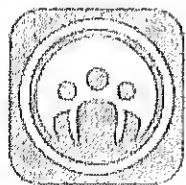
Subject: Re: Neighbors Portal: Introduction

Completely understand. I have any time from 11 am to 2 pm on Monday available. Does anytime in that window work for you?

Partner Success Associate
Anthony@ring.com



1200 Atwater Dr Ste 225
Malvern, Pa 19355
www.ring.com



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On Thu, Jun 6, 2019 at 9:50 AM Ron Tuell <rtuell@haverhillpolice.com> wrote:

Anthony,

Sorry for the delay we have other issues that required my attention. One of our Captains was away for awhile and is currently working on setting up his portal information. I am available most of next week if you would like to have a discussion. If you could send me some dates I can then get you on the calendar.

Sincerely,

Ron T.

Ron Tuell

IT Director / Crime Analyst

Haverhill Police Department

40 Bailey Blvd.

Haverhill, MA 01830

P:978-373-1212 ext:1576

F:978-373-3981

From: Anthony Modestine <anthony.modestine@ring.com>

Sent: Monday, June 3, 2019 13:53

To: Anthony Haugh <ahaugh@haverhillpolice.com>; Ronald Tuell <rtuell@haverhillpolice.com>

Subject: Neighbors Portal: Introduction

Good Afternoon Deputy Chief Haugh and Ron,

My name is Anthony Modestine, I will be your new Coordinator moving forward with the Ring partnership program. I was hoping we could have some time this week to have a quick phone call and catch up.

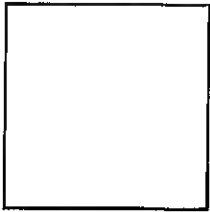
I see that only Ron as logged into the Neighbors Portal and there hasn't been too much activity engagement as well. Since this platform is filled with Crime/Safety conscious residents I was hoping to get a game plan together with the department to start utilizing these residents!

Thanks and I look forward to hearing from you.

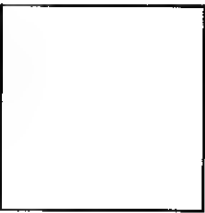
Cell: 610.220.5432

Anthony Modestine

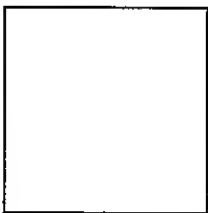
Partner Success Associate
Anthony@ring.com



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Malvern, Pa 19355
www.ring.com



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Ron Tuell

From: Anthony Modestine <anthony.modestine@ring.com>
Sent: Thursday, June 6, 2019 15:33
To: Ron Tuell
Subject: Re: Neighbors Portal: Introduction
Attachments: image001.jpg; image001.jpg

Perfect, I will send you out a calendar invite shortly and will try to keep this call brief.

Which number should I be reaching you at?

Anthony Modestine

Partner Success Associate
Anthony@ring.com



1200 Atwater Dr Ste 225
Malvern, Pa 19355
www.ring.com



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Join the new neighborhood watch.

On Thu, Jun 6, 2019 at 3:12 PM Ron Tuell <rtuell@haverhillpolice.com> wrote:

Anthony,

2pm Monday as of right now works, barring any issues.

Ron T.

From: Anthony Modestine <anthony.modestine@ring.com>
Sent: Thursday, June 6, 2019 10:01
To: Ron Tuell <rtuell@haverhillpolice.com>
Subject: Re: Neighbors Portal: Introduction

Completely understand. I have any time from 11 am to 2 pm on Monday available. Does anytime in that window work for you?

Partner Success Associate
Anthony@ring.com



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Malvern, Pa 19355
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Ron T.

Ron Tuell

IT Director / Crime Analyst

Haverhill Police Department

40 Bailey Blvd.

Haverhill, MA 01830

P:978-373-1212 ext:1576

F:978-373-3981

From: Anthony Modestine <anthony.modestine@ring.com>

Sent: Monday, June 3, 2019 13:53

To: Anthony Haugh <ahaugh@haverhillpolice.com>; Ronald Tuell <rtuell@haverhillpolice.com>

Subject: Neighbors Portal: Introduction

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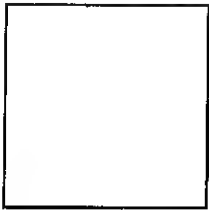
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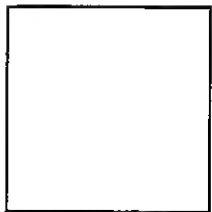
Cell: 610.220.5432

Anthony Modestine

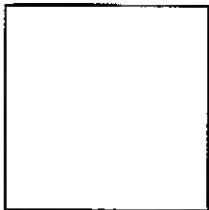
Partner Success Associate
Anthony@ring.com



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Malvern, Pa 19355
www.ring.com



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Ron Tuell

From: Ring Team <no-reply@ring.com>
Sent: Thursday, June 6, 2019 15:25
To: rtuell@haverhillpolice.com
Subject: New Crime Alert: Homestead st.





ever look up.



Brow Rd

†
Corner Stone
Christian Church



© OpenStreetMap



Email intended for ruell@haverhillpolice.com

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ring

Ron Tuell

From: Anthony Modestine <anthony.modestine@ring.com>
Sent: Thursday, June 6, 2019 10:02
To: Ron Tuell
Subject: Re: Neighbors Portal: Introduction
Attachments: ~WRD000.jpg

Completely understand. I have any time from 11 am to 2 pm on Monday available. Does anytime in that window work for you?

Partner Success Associate
Anthony@ring.com

ring

1200 Atwater Dr Ste 225
Malvern, Pa 19355
www.ring.com



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On Thu, Jun 6, 2019 at 9:50 AM Ron Tuell <rtuell@haverhillpolice.com> wrote:

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